

New

# Good Life in Taichung

New Immigrants' Quick and Easy Access to Life

【English】



Civil Affairs Bureau, Taichung City Government  
Compiled in February 2025



臺中市政府民政局廣告

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# Livable Greater Taichung, Zero Tolerance for Violence

When you encounter:

Domestic violence

Sexual assault

Child and youth abuse and neglect

Sexual exploitation

Please remember:



## Refuse to be hurt and report bravely



Emergency hotline 110

Protection hotline 113

Consultation and reporting hotline: 04-22289111 máy lẻ 38750

SMS reporting hotline for hearing and speech impaired people:  
0911511908

Men's care hotline: 0800-013999

Consultation service hotline for expats living in Taiwan: 1990

Protection order application enquiry: 04-22232311 ext. 3803, 3805



Taichung City

Domestic Violence And Sexual Assault Prevention Center



## Instant service, worry-free life

Consultation

Each household registration office in this city has the dedicated personnel known as "New Immigrant Life Adaptation Counseling Service Contact Persons" to help explain questions related to adaptation to life in Taiwan, application for household registration, naturalization to obtain the national identification card (Taiwan). Please feel free to contact us.

Counseling

Civil Affairs Bureau and household registration offices have set up "New Immigrants' Life Adaptation Counseling Classes" and provided various life skills assistance courses to help new immigrants smoothly integrate into our country's living environment, develop correct life concepts, comprehend their own rights and interests, and recognize and understand Taiwanese culture.



Contact:

- ◎ Household Administration Section of Civil Affairs Bureau  
Taichung City Government  
TEL:(04)22289111#29614
- ◎ Household registration offices in Taichung City  
TEL: Refer to Appendix 1



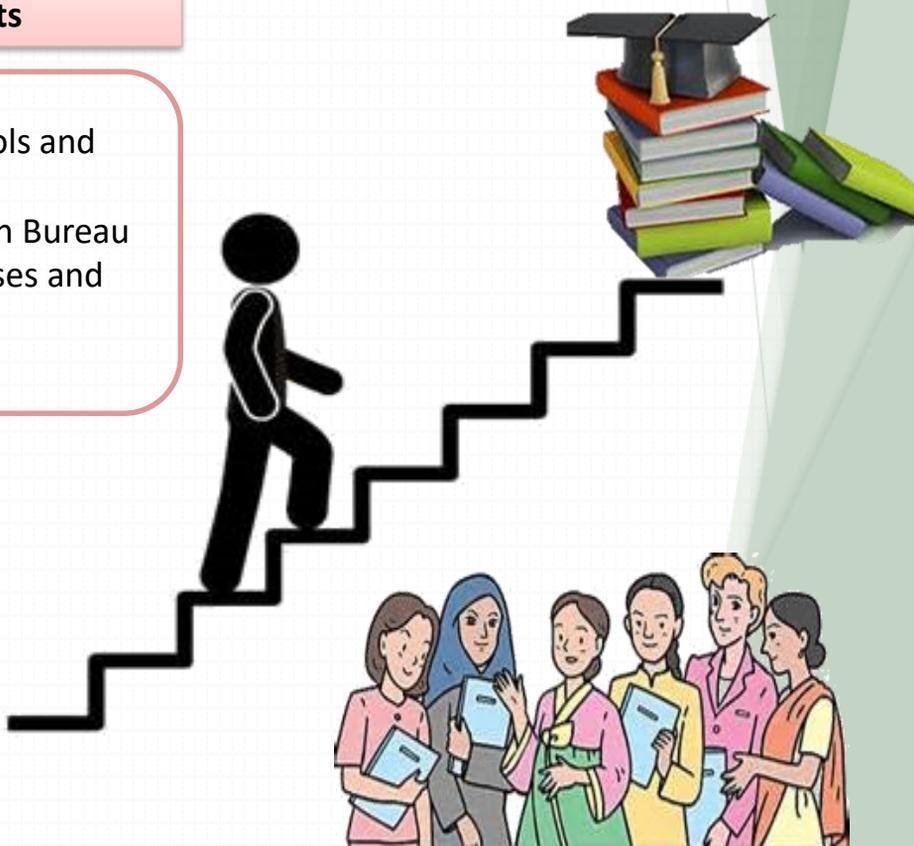
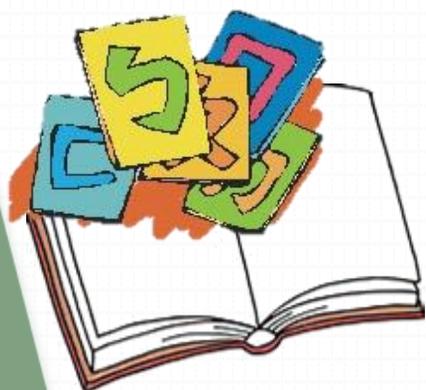
# Learn Chinese easily and communicate smoothly both in listening and speaking

**Regular curriculum for cram schools affiliated to elementary and junior high schools**

- ★ Registration starts from May to June every year.
- ★ Obtain a certificate of education in our country after graduation.

**Basic education courses for new immigrant adults**

Teaching phonetic symbols and literacy  
(Please contact Education Bureau for schools offering courses and class time.)



Contact:  
Continuing Education Section of Education Bureau  
Taichung City Government  
(04)22289111#54505

# New Immigrants' Quick and Easy Access to Life

Labor Affairs Bureau organizes various vocational training courses for the unemployed. New immigrants can participate in the training for free and receive vocational training subsidies!

Vocational training



For class inquiries, please call:  
Employment Safety Section of Labor Affairs  
Bureau, Taichung City Government  
(04) 22289111#35600

Job application

Finding a job through the government is safe and reliable, and it's all free~

The Employment Service Office itinerantly conducts regional joint recruitment activities in different regions every month, and occasionally organizes single-company recruitment activities!

 "New immigrants must have a work permit or ID card in order to work" is incorrect!

Contact:  
TaiwanJobs 0800-777-888  
Taichung City Employment Service Office  
(04)22289111#36100



## Good health education, healthy child care

Public health centers in each district provide health services and guidance such as pre-pregnancy, antenatal, postpartum care, infant and child care, birth regulation, and prenatal checkup subsidies for new immigrants.

14 times of subsidies  
per child

**Grasp the following key points~~**

**Pregnant new immigrant women can also enjoy prenatal checkup subsidies!**

- Target: Pregnant new immigrant women who have not been covered by national health insurance before registering a household.
- Prepare “the original of Household Certificate” and “the original of Resident Certificate.”
- Please file the application to your “local public health center.”



Healthcare interpreters  
are also available  
to assist!



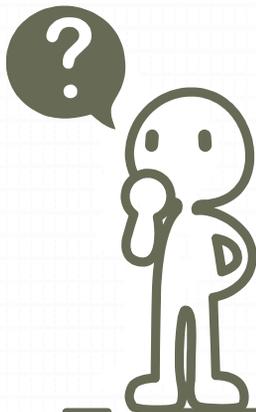
Contact:  
Health Promotion Division of Health Bureau  
Taichung City Government  
(04)25265394#2410  
Public health centers in Taichung City (refer  
to Appendix 3)



# Community service, good care and welfare

## Social assistance program for new immigrants before household registration

- First category of low-income living assistance
- Medicaid
- Emergency relief
- Nutritional subsidy for low-income pregnant women
- Low-income subsidy for childbirth



## Women and New Immigrants Training Centers

We provide individualized case services to new immigrants and their families, as well as a variety of support service programs, such as interpretation training and management, new immigrant festival activities, family support programs and special topic lectures.

## New Immigrant Community Service Centers and Stations

The centers open at least 4 times a week, providing localized services to new immigrants (families).

If you have any other questions about social welfare, please call us.  
Social Affairs Bureau, Taichung City Government (04) 22289111

【Contact information of each section and office】  
(Refer to Appendix 4)

# Legal Aid is well-thought-out and rights are protected



## Diverse legal consultation service channels

- On-site legal consultation during the day: You can directly consult with lawyers face to face.
- Specialized legal consultation: Mainly providing legal consultation on the relationships between employees and employers, credit card debt, family affairs and other professional cases
- Gender equality-friendly legal consultation: Legal consultation on sexual assault, sexual harassment, etc.

Nighttime telephone legal consultation (There is no need to leave home; just call and we will provide service):

Hotline: 04-22177300.

Service hours: Monday to Friday 17:00~19:00

## Legal Consultation



Just scan and you're done



Consultation and appointment hotline:  
(04) 22289111  
#23610, 23611

Taichung City district offices provide free mediation services to assist in civil and criminal disputes chargeable only upon complaint.

Online Mediation Service Request System



Contact information of mediation committees in each district office in Taichung City



## To be safe on the road, take motorcycle driving test



### Written examination for driver's license:

(1) The written examination question database includes 8 languages:

Chinese, English, Japanese, Vietnamese, Indonesian, Thai, Cambodian and Burmese. The voice examination has been expanded to include Taiwanese and Hakka, for a total of 10 languages to choose from.

(2) The website of Ministry of Transportation and Communications' Directorate General of Highways provides 24-hour online mock examination and question database download services.

(Website: <http://www.thb.gov.tw/監理服務/筆試題庫>).



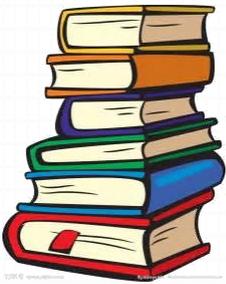
#### Contact:

- ◎ Taichung Motor Vehicles Office TEL:04-26912011  
No. 2, Sec. 1, Youyuan Rd., Dadu Dist., Taichung City
- ◎ Taichung City Station TEL:04-22341103  
No. 77, Beitun Rd., North Dist., Taichung City
- ◎ Fengyuan Station TEL:04-25274229  
No. 120, Fengdong Rd., Fengyuan Dist., Taichung City

# Fast book borrowing, far-flung realms as next door

## Multicultural Reading Zone

The Public Library has set up a "Multicultural Zone" that provides books from Indonesia, Vietnam, Thailand, Japan, Korea, etc., which can be borrowed through the inter-library service at each district library branch.



Contact:  
Taichung Public Library  
(04)24225101

**“No family problems” leads to happy marriage**



## **Taichung Family Education Center**

Family Education  
Consultation Hotline

412-8185

(Add 02 to call from mobile phone)

Free family education classes  
and parent-child activities

(Available online and physically)

Self-Adaptation

Marriage  
Management

Parent-child  
Interaction

Life Adaptation

Partnership

Family Resources

Service hours: Monday to Friday 8:00-12:00, 13:00-17:00

Administrative phone No.: 04-2212-4885

## List of Household Registration Offices in Taichung City

Household Registration Office	Phone No.	Address	Household Registration Office	Phone No.	Address
<b>Central District</b>	04-22247517	No. 80, Xingzhong St., Central Dist.	<b>Shalu District</b>	04-26627104	No. 16, Zhenzheng Rd., Shalu Dist.
<b>East District</b>	04-22200209	No. 61, Heping St., East Dist.	<b>Wuqi District</b>	04-26562543	No. 212, Zhongxing Rd., Wuqi Dist.
<b>South District</b>	04-22627887	No. 72, Gongxue Rd., South Dist.	<b>Houli District</b>	04-25562241	No. 90, Gongan Rd., Houli Dist.
<b>West District</b>	04-22247300	3F, No. 161, Sec. 1, Sanmin Rd., West Dist.	<b>Shengang District</b>	04-25622183	No. 121-1, Shengang Rd., Shengang Dist.
<b>North District</b>	04-22343542	No. 299, Yongxing St., North Dist.	<b>Tanzi District</b>	04-25366068	No. 512, Sec. 1, Fengxing Rd., Tanzi Dist.
<b>Xitun District</b>	04-22550081	No. 386, Shizheng N. 2 <sup>nd</sup> Rd., Xitun Dist.	<b>Daya District</b>	04-25680214	2F, No. 299, Sec. 2, Yahuan Rd., Daya Dist.
<b>Nantun District</b>	04-24736255	No. 679, Yongchun E. Rd., Nantun Dist.	<b>Waipu District</b>	04-26833430	2F, No. 297, Liufen Rd., Waipu Dist.
<b>Beitun District</b>	04-22453371	No. 10, Sec. 3, Chongde Rd., Beitun Dist.	<b>Daan District</b>	04-26712214	No.302, Zhongshan S. Rd., Daan Dist.
<b>Fengyuan District</b>	04-25221044	No. 2, Shizheng Rd., Fengyuan Dist.	<b>Wuri District</b>	04-23372054	No. 170, Sec. 1, Gaotie Rd., Wuri Dist.
<b>Dongshi</b>	04-25873644	No. 516, Fengshi Rd., Dongshi Dist.	<b>Dadu District</b>	04-26997881	No. 38-1, Sec. 3, Shatian Rd., Dadu Dist.
<b>Xinshe Office</b>	04-25811420	No. 28-2, Sec. 2, Xingshe St., Xinshe Dist.	<b>Longjing District</b>	04-26353644	No. 257, Sec. 4, Shatian Rd., Longjing Dist.
<b>Shigang Office</b>	04-25722972	No. 18, Mingde Rd., Shigang Dist.	<b>Wufeng District</b>	04-23393497	No. 16, Jifeng Rd., Wufeng Dist.
<b>Heping Office</b>	04-25941554	No. 8, Baxin St., Heping Dist.	<b>Taiping District</b>	04-23936767	No. 2-18, Dayuan Rd., Taiping Dist.
<b>Dajia District</b>	04-26876157	6F, No. 52, Minquan Rd., Dajia Dist.	<b>Dali District</b>	04-24063251	No. 7, Xinxing Rd, Dali Dist.
<b>Qingshui District</b>	04-26280801	No. 239, Aofeng Rd., Qingshui Dist.			

## List of Local District Offices in Taichung City

District	District Office Phone No.	Service address	District	District Office Phone No.	Service address
<b>Central District</b>	04-22222502	3F, No. 300, Chenggong Rd., Central Dist.	<b>Wuqi District</b>	04-26564311	No. 66, Zhonghe St., Wuqi Dist.
<b>East District</b>	04-22151988	No. 245, Changfu Rd., East Dist.	<b>Wuri District</b>	04-23368016	No. 316, Xinxing Rd., Wuri Dist.
<b>West District</b>	04-22245200	No. 11, Jinshan Rd., West Dist.	<b>Shengang District</b>	04-25620841	No. 30, Shengang Rd., Shengang Dist.
<b>South District</b>	04-22626105	3F, No. 72, Gongxue Rd., South Dist.	<b>Dadu District</b>	04-26991105	No. 646, Sec. 2, Shatian Rd., Dadu Dist.
<b>North District</b>	04-22314031	No. 301, Yongxing St., North Dist.	<b>Daya District</b>	04-25663316	No. 301, Sec. 2, Yahuan Rd., Daya Dist.
<b>Xitun District</b>	04-22556333	No. 386, Shizheng N. 2 <sup>nd</sup> Rd., Xitun Dist.	<b>Houli District</b>	04-25562116	No. 84, Gongan Rd., Dunxi Vil., Houli Dist.
<b>Nantun District</b>	04-24752799	No. 679, Yongchun E. Rd., Nantun Dist.	<b>Wufeng District</b>	04-23397128	No. 20, Datong Rd., Bentang Vil., Wufeng Dist.
<b>Beitun District</b>	04-24606000	No. 10, Sec. 3, Chongde Rd., Beitun Dist.	<b>Tanzi District</b>	04-25388699	No. 512, Sec. 1, Fengxing Rd., Tanzi Dist.
<b>Fengyuan District</b>	04-25222106	No. 2, Shizheng Rd., Fengyuan Dist.	<b>Longjing District</b>	04-26352411	No. 247, Sec. 4, Shatian Rd., Longjing Dist.
<b>Dali District</b>	04-24063979	3F, No. 1, Shengli 2 <sup>nd</sup> Rd., Dali Dist.	<b>Waipu District</b>	04-26832216	No. 390, Liufen Rd., Waipu Dist.
<b>Taiping District</b>	04-22794157	No.144, Zhongping Rd., Taiping Dist.	<b>Heping District</b>	04-25941501	No. 156, Sec. 3, Dongguan Rd., Nanshi Vil., Heping Dist.
<b>Qingshui District</b>	04-26270151	No.101, Zhenzheng Rd., Zhongshe Vil., Qingshui Dist.	<b>Shigang District</b>	04-25722511	No. 1033, Fengshi Rd., Shigang Dist.
<b>Shalu District</b>	04-26622101	No. 8, Zhenzheng Rd., Beishi Vil., Shalu Dist.	<b>Daan District</b>	04-26713511	No. 356, Zhongshan S. Rd., Zhongzhuang Vil., Daan Dist.
<b>Dajia District</b>	04-26872101	No. 52, Minquan Rd., Dajia Dist.	<b>Xinshe District</b>	04-25811111	No. 28-1, Sec. 2, Xingshe St., Fusheng Vil., Xinshe Dist.
<b>Dongshi District</b>	04-25872106	No. 518, Fengshi Rd., Dongshi Dist.			

## List of Local Public Health Centers in Taichung City

	Name of Public Health Center	Phone No.	Name of Public Health Center	Phone No.
Urban area	West Central District Public Health Center	04-22223811	Xitun District Public Health Center	04-27027068
	East District Public Health Center	04-22834121	Nantun District Public Health Center	04-23827640
	South District Public Health Center	04-22629735	Beitun District Jungong Public Health Center	04-22392638
	North District Public Health Center	04-22359182	Beitun District Simin Public Health Center	04-24211945
Mountain line	Fengyuan District Public Health Center	04-25261170	Dongshi District Public Health Center	04-25873872
	Houli District Public Health Center	04-25562048	Daya District Public Health Center	04-25661091
	Tanzi District Public Health Center	04-25324643	Xinshe District Public Health Center	04-25811704
	Shengang District Public Health Center	04-25622792	Heping District Public Health Center	04-25942781
	Shigang District Public Health Center	04-25721887	Lishan Public Health Center	04-25989540
Coastal line	Dajia District Public Health Center	04-26872153	Wuqi District Public Health Center	04-26562809
	Dadu District Public Health Center	04-26992111	Shalu District Public Health Center	04-26625040
	Qingshui District Public Health Center	04-26222639	Waipu District Public Health Center	04-26833208
	Daan District Public Health Center	04-26713681	Longjing District Public Health Center	04-26352228
Datun	Dali District Public Health Center	04-24061500	Wufeng District Public Health Center	04-23393022
	Taiping District Public Health Center	04-23938083	Wuri District Public Health Center	04-23381027

## Social Affairs Bureau and Women and New Immigrants Training Centers

	Name of Division and Center	Phone extension
Social Affairs Bureau 04-22289111	Social Assistance Division	#37200
	Senior Citizens Welfare Division	#37400
	Children Welfare Division	#37140
	Women Welfare and Gender Equality Division	#37600
Women and New Immigrants Training Centers	Taichung City Wuri Women and New Immigrants Training Center	04-24865363
	Taichung City Dongshi Women and New Immigrants Training Center	04-25772899
	Taichung City Fengyuan Women and New Immigrants Training Center	04-25250972
	Taichung City Dajia Women and New Immigrants Training Center	04-26887810
	Taichung City Nantun Women and New Immigrants Training Center	04-23764576
	Taichung City Xitun Women and New Immigrants Training Center	04-24527113
	Taichung City Beitun Women and New Immigrants Training Center	04-24365842
	Taichung City Dali Women and New Immigrants Training Center	04-22800015
Taichung City Women and New Immigrants Training Platform	04-22062601	

For more detailed information about Women and New Immigrants Training Centers, please refer to the website of Social Affairs Bureau.

## Employment Service Centers &amp; Stations in Taichung City

Name of Service Center/Station	Phone No.	Address	Service Area
Fengyuan Employment Service Station	04-25271812	No. 37, Shexing Rd., Fengyuan Dist.	
Taichung Employment Service Station	04-22225153	No. 59-1, Shifu Rd., Central Dist.	
Shalu Employment Service Station	04-26231955	1F, No. 658, Zhongshan Rd., Shalu Dist.	
Taichung City Employment Service Office Station	04-22289111 #36222	2F, No. 26, Jingke Rd., Nantun Dist.	
Taichung City Government Employment Service Station	04-22289111 #35650	1F, Wenxin Tower, No. 99, Sec. 3, Taiwan Blvd., Xitun Dist. (Taichung City Hall)	North, West and Xitun Districts
Taiping Employment Service Station	04-22799570	No. 144, Zhongping Rd., Taiping Dist. (Taiping District Office)	Taiping District
Wuri Employment Service Station	04-23367438	No. 316, Xinxing Rd., Wuri Dist. (Wuri District Office)	Wuri District
Wufeng Employment Service Station	04-23308102	No. 10, Side Rd., Wufeng Dist. (Wufeng District Farmers' Association)	Wufeng District
Renhe Employment Service Station	04-22808369	No. 362-1, Renhe Rd., East Dist. (Labor Service Center)	East, Central and South Districts
Dali Employment Service Station	04-24852742	No. 163, Sec. 1, Zhongxing Rd., Dali Dist. (F1 of Taichung Public Library Dali Branch)	Dali District
Dongshi Employment Service Station	04-25771761	No. 518, Fengshi Rd., Dongshi Dist. (Dongshi District Office)	Dongshi and Beitun Districts
Zhongke Employment Service Station	04-25607437	No. 6-1, Zhongke Rd., Daya Dist. (F1, Industrial & Commercial Service Building, Central Taiwan Science Park Bureau)	Central Taiwan Science Park
Tanzi Employment Service Station	04-25346908	No. 1, Jianguo Rd., Tanzi Dist.	Tanzi District
Daya Employment Service Station	04-25605892	1F, No. 299, Sec. 2, Yahuan Rd., Daya Dist. (2 <sup>nd</sup> office of Daya District Office)	Daya District
Shengang Employment Service Station	04-25631565	No. 2-1, Shenzun Rd., Shengang Dist. (2 <sup>nd</sup> office of Shengang District Office)	Shengang District
Houli Employment Service Station	04-25584691	No. 89, Fuyin Rd., Houli Dist. (Houli Meidation Committee)	Houli District
Shigang Employment Service Station	04-25811151	2F, No. 134, Fengshi Rd., Shigang Dist. (Shigang District Senior Citizens Welfare Service Center)	Shigang District
Xinshe Employment Service Station	04-25810882	No. 28-1, Sec. 2, Xingshe St., Xinshe Dist. (Xinshe District Office)	Xinshe District
Heping Employment Service Station	04-25943083	No. 156, Sec. 3, Dongguan Rd., Heping Dist. (F1 of Heping District Office)	Heping District
Dajia Employment Service Station	04-26801493	No. 52, Minquan Rd., Dajia Dist. (Dajia District Office)	Dajia District
Dadu Employment Service Station	04-26982240	No. 646, Sec. 2, Shatian Rd., Dadu Dist. (Dadu District Office)	Dadu District
Longjing Employment Service Station	04-26352049	No. 247, Sec. 4, Shatian Rd., Longjing Dist. (Longjing District Office)	Longjing District
Taichung Port Employment Service Station	04-26595180	No. 6, Daguan Rd., Wuqi Dist. (Taichung Branch, Bureau of Industrial Parks, Ministry of Economic Affairs)	Taichung Port Technology Industrial Park
Daan Employment Service Station	04-26714034	2F, No. 356, Zhongshan S. Rd., Daan Dist. (Daan District Office)	Daan District
Qingshui Employment Service Station	04-26283542	No. 101, Zhenzheng Rd., Qingshui Dist. (Qingshui District Office)	Qingshui District
Wuqi Employment Service Station	04-26584167	No. 1, Lane 70, Yunji St., Wuqi Dist. (Wuqi District Office)	Wuqi District
Waipu Employment Service Station	04-26837952	No. 390, Liufen Rd., Waipu Dist. (Waipu District Office)	Waipu District



**Civil Affairs Bureau, Taichung City Government**

TEL: 04-22289111 Ext. 29400

Address: No. 99, Sec. 3, Taiwan Blvd., Xitun Dist., Taichung City

Taichung Citizen One-call Service Hotline: 1999