

Happy New Life in Taichung

Quick & Easy for New Immigrants

【 English 】



Civil Affairs Bureau,
Taichung City Government

09/2020



目

錄

CONTENTS

I	Government Assistance	Real-time service, living no trouble	1
II	Chinese Listen/Talk/Learn	Easy learning, listen and talk all OK	2
III	Where To Find a Job	Pre-job training and job placement	3
IV	Healthcare	Good healthcare and health education ensure healthy babies	4
V	Social Welfare	Community-oriented service, attentive and good welfare	5
VI	Legal Protection	Legal aid safeguards your rights	6
VII	Motorcycle Driver License Test	Safe riding on road	7
VIII	Borrow Free Books	Easy access at library near your home	8
IX	Get along with Family Members	Family zero-problem, happy marriage	9
	Appendix 1	List of local Household Registration Offices, Taichung City	10
	Appendix 2	List of local District Offices, Taichung City	11
	Appendix 3	List of local Public Health Centers, Taichung City	12
	Appendix 4	Local Employment Service Stations, Taichung City	13



Real-time service, living no problem

Consult

Each household registration office in Taichung city has a “consulting and service window for new immigrants”. A specially-assigned person will explain you how to adapt yourself to a new life in Taiwan, apply for a household, become a naturalized citizen, and receive a R.O.C. ID card. Welcome your inquiry!

Assist

Civil Affairs Bureau and household registration offices set up “living consulting classroom for new immigrants” to provide them with a variety of living knowledge. Let them smoothly adapt themselves to our living environment, have a correct living concept, understand their own rights and interests, and realize Taiwan culture.



Contact:

- ◎ Household Administration Section, Civil Affairs Bureau, Taichung City Government
TEL: (04)22289111 #29612
- ◎ Local Household Registration Office, Taichung City
TEL: (Please refer to Appendix 1)



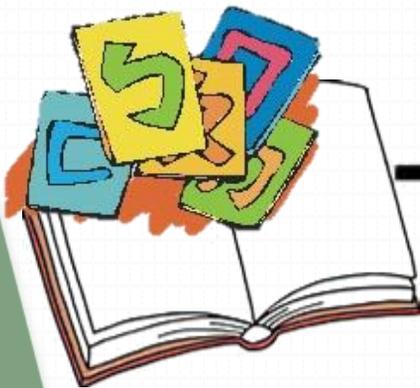
Learn Chinese easily, listen and talk all OK

Adult education school division in elementary school or junior high school has a regular educational program.

- ★ File an application for schooling during May~June.
- ★ Receive a Taiwan educational diploma after graduation.

Basic education center for new immigrant adults

Teach you notional phonetic alphabet to know the characters. (May call Education Bureau for information about schools and program time.)

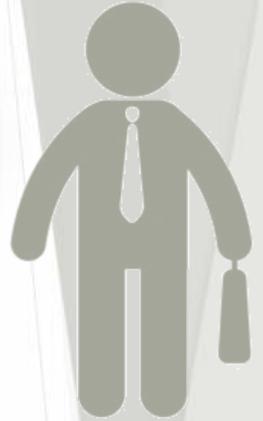


Contact:
Social Education Section, Education Bureau,
Taichung City Government
(04)22289111 #54504

Pre-job training and job placement

Labor Affairs Bureau provides a variety of job training classes for the unemployed. New immigrants are entitled to participate in the training for free, and will receive a job-training subsidy!

Job training



Contact:
Employment Security Section, Labor Affairs Bureau,
Taichung City Government (04)22289111 #35615

Find a work



“A new immigrant is allowed to work only when he/she has a work permit or an ID card.” is incorrect!

To find a work through government assistance is safe and trusty. It is free charge~
Every month the Employment Service Station travels from one place to another to co-recruits regional employees, and also recruits employees for only a company without a fixed schedule.



Contact:
Taichung City Employment Service Station
(04)22289111 #36100

Good healthcare and health education ensure healthy babies

Health Center in each district provides health care services and guidelines including progestational, prenatal and postnatal health care, baby and child health care, fertility regulation and new immigrant's subsidy of prenatal examination.



設籍前未納健保之新住民懷孕婦女
可申請 產前檢查補助，每胎補助 10 次
請向所在地衛生所洽詢

Before registering a household, the pregnant new immigrant woman without health insurance is entitled to apply for a subsidy of 10 prenatal examinations per fetus.

Please contact your local Public Health Center.



Healthcare interpreters assist you!



Contact:

Health Promotion Section, Health Bureau,
Taichung City Government
(04)25265394

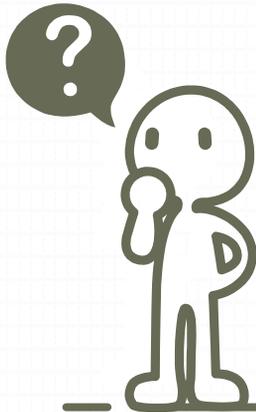
Local Public Health Center (Please refer to Appendix 3)



Community-oriented service, attentive and good welfare

Social relief project for new immigrants before registering their households

- Living support for low-income families
- Medical allowances
- Emergency aid
- Nutritional supplements for low-income family lying-in mothers
- Maternity allowance for low-income families.



New immigrant family service centers

Provide new immigrants or their families with individual services, and carry out the programs of supportive services, such as language interpreter training and administration, and Chinese self-learning.

Service stations for new immigrant communities

Open at least 4 times weekly **to provide the new immigrants and their families with localization services.**



For any questions about social welfare,
please call Social Affairs Bureau,
Taichung City Government Tel: (04)22289111
[Refer to Appendix 4 for information of contacting sections]

Legal aid safeguards your rights

Legal Consulting

Lawyers act as your legal advisers to explain your difficult problems.

- (1) Legal Consultation Division: 10F, Wenxin Tower of Taichung City Hall on Taiwan Boulevard;
Office hours: Monday ~ Friday 9:00~12:00, 14:00~17:00
Specialized Consultation Office: Wednesday 14:00~17:00
- (2) Consumer Service Center: 2F, Taichung City Government Yangming Building at Fengyuan District;
Office hours: Monday ~Friday 14:00~17:00
- (3) Evening legal consultaing line (Tel: 04-22177300):
Office hours: Monday, Wednesday and Thursday 17:00~19:00
- (4) Legal consultation service division of each District Office where you are welcome to get advice.



Contact:

Legal Affairs Bureau, Taichung City Government
(04)22289111#23610, 23611

Local District Offices (Please refer to Appendix 2)

Prompt Protection

Protection hotline: 113

Emergency hotline: 110

Report on domestic violence

Scope of service:

- (1) Provide the victims with consultation, and assist them to apply for Habeas Corpus;
- (2) Offer the victims protective services - accompany them to appear in court, offer legal consultation, provide them with emergency shelter and placement, offer career counseling and job transfer, give guidance to the children witnessing domestic violence, etc.;
- (3) Offer the victims of domestic violence relative subsidies.



Contact:

Domestic Violence and Sexual Assault Prevention Center,
Taichung City Government TEL: (04)22289111 #38750

Motorcycle Driver License Test Safe riding on road



1. Driver License Written Test

- (1) There are 8 languages (Chinese, English, Japanese, Vietnamese, Indonesian, Thai, Khmer and Burmese) in written test question bank. However, Taiwanese and Hakka are added to voice examination questions, so there are 10 languages for selection.
- (2) The website of Directorate General of Highways provides 24-hour internet mock examination and question bank download service.
(<http://www.thb.gov.tw/監理服務/筆試題庫>)



Contact:

- ◎ Taichung Motor Vehicle Office TEL: 04-26912011 #200
No. 2, Sec. 1, Youyuan Rd., Dadu District, Taichung City
- ◎ Taichung City Motor Vehicles Station TEL:04-22341103 #200
No. 77, Beitun Rd., North District, Taichung City
- ◎ Fengyuan Motor Vehicles Station TEL:04-25274229 #200
No. 120, Fengdong Rd., Fengyuan District, Taichung City



Easy access at library near your home

Taichung City Multiple Library for New Immigrants

- Books, magazines, children's books and picture books in many languages for lending.
- Music and movies playing in many languages and lending service.
- Parent-child reading space and books access.

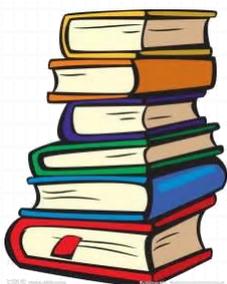


Contact:
2F, No. 260, Sec. 3, Hanxi West Rd.,
Beitun District, Taichung City
(04)24372584

Multicultural Reading Area

Every public library in this city provides a multicultural reading area, and offers Indonesian, Vietnamese, Thai, Japanese and Korean books.

A library card holder can borrow books at every public library via borrow-direct service.



Contact:
Taichung Public Library
(04)24225101

Family Zero-problem, Happy Marriage

You may consult Family Education Center via telephone, interview or letter. This center will assist you to solve the problems about sex (distinction), marriage, parent-child relationship, family relationship and psychological distress ~



Call Service:

“4128185 Family Education Consulting Hotline”

local phone: 412-8185 (direct line)

mobile phone : 02-4128185 (direct line)

List of Local Household Registration Offices Taichung City

Household Registration Office	TEL	Address	Household Registration Office	TTEL	Address
Central District	04-22247517	No. 80, Xingzhong St., Central District	Wuqi District	04-26562543 04-26571574	No. 212, Zhongxing Rd., Wuqi District
East District	04-22200209	No. 161, Heping St., East District	Houli District	04-25562241 04-25578180	No. 90, Gong-an Rd., Houli District
West District	04-22247300	3F, No. 61, Sec. 1, Sanmin Rd., West District	Shengang District	04-25622183	No. 121-1, Shengang Rd., Shengang District
South District	04-22627887	No. 72, Gongxue Rd., South District	Tanzi District	04-25340889 04-25314125	No. 3, Lane 237, Sec. 2, Zhongshan Rd., Tanzi District
North District	04-22343542	No. 299, Yongxing St., North District	Daya District	04-25680214 04-25606242	2F, No. 299, Sec. 2, Yahuan Rd., Daya District
Xitun District	04-22550081	No. 386, Shizheng North 2 nd Rd., Xitun District	Xinshe District	04-25811420	No. 28-2, Sec. 2, Xingshe St., Xinshe District
Nantun District	04-24736255	No. 679, Yongchun East Rd., Nantun District	Shigang District	04-25722972	No. 18, Mingde Rd., Shigang District
Beitun District	04-22453371	No. 10, Sec. 3, Chongde Rd., Beitun District	Waipu District	04-26833430	No. 352, Liufen Rd., Waipu District
Fengyuan District	04-25221044	No. 2, Shizheng Rd., Fengyuan District	Daan District	04-26712214	No. 302, Zhongshan South Rd., Daan District
Dali District	04-24063251	No. 7, Xinxing Rd., Dali District	Wuri District	04-23372054	No. 170, Sec. 1, Gaotie Rd., Wuri District
Taiping District	04-23936767	No. 2-18, Dayuan Rd., Taiping District	Dadu District	04-26997881	No. 38-1, Sec. 3, Shatian Rd., Dadu District
Dongshi District	04-25873644	No. 516, Fengshi Rd., Dongshi District	Longjing District	04-26353644	No. 257, Sec. 4, Shatian Rd., Longjing District
Dajia District	04-26876157	6F, No. 52, Miquan Rd., Dajia District	Wufeng District	04-23393497	No. 16, Jifeng Rd., Wufeng District
Qingshui District	04-26280801	No. 239, Aofeng Rd., Qingshui District	Heping District	04-25941554	No. 8, Baxin St., Heping District
Shalu District	04-26627104	No. 16, Zhenzheng Rd., Shalu District			

List of Local District Offices Taichung City

District Office	TEL	Address	District Office	TEL	Address
Central District	04-22222502	3F, No. 300, Chenggong Rd., Central District	Wuqi District	04-26564311	No. 66, Zhonghe St, Wuqi District
East District	04-22151988	No. 245, Changfu Rd., East District	Wuri District	04-23368016	No. 316, Xinxing Rd., Wuri District
West District	04-22245200	No. 11, Jinshan Rd., West District	Shengang District	04-25620841	No. 30, Shengang Rd., Shengang District
South District	04-22626105	3F, No. 72, Gongxue Rd., South District	Dadu District	04-26991105	No. 646, Sec. 2, Shatian Rd., Dadu District
North District	04-22314031	No. 301, Yongxing St., North District	Daya District	04-25663316	No. 301, Sec. 2, Yahuan Rd., Daya District
Xitun District	04-22556333	No. 386, Shizheng North 2nd Rd., Xitun District	Houli District	04-25562116	No. 84, Gong-an Rd., Dunxi Village, Houli District
Nantun District	04-24752799	No. 679, Yongchun East Rd., Nantun District	Wufeng District	04-23397128	No. 20, Datong Rd., Bentang Village, Wufeng District
Beitun District	04-24606000	No. 10, Sec.3, Chongde Rd., Beitun District	Tanzi District	04-25388699	No. 512, Sec. 1, Fengxing Rd., Tanzi District
Fengyuan District	04-25222106	No. 2, Shizheng Rd., Fengyuan District	Longjing District	04-26352411	No. 247, Sec. 4, Shatian Rd., Longjing District
Dali District	04-24063979	No. 36, Daxin St., Dali District	Waipu District	04-26832216	No. 390, Liufen Rd., Waipu District
Taiping District	04-22794157	No. 144, Zhongping Rd., Taiping District	Heping District	04-25941501	No. 156, Sec. 3, Dongguan Rd., Nanshi Village, Heping District
Qingshui District	04-26270151	No. 101, Zhenzheng Rd., Zhongshe Village, Qingshui District	Shigang District	04-25722511	No. 1033, Fengshi Rd., Shigang District
Shalu District	04-26622101	No. 8, Zhengzheng Rd., Beishi Village, Shalu District	Daan District	04-26713511	No. 356, Zhongshan South Rd. Zhongzhuang Village, Daan District
Dajia District	04-26872101	No. 52, Minquan Rd., Dajia District	Xinshe District	04-25811111	No. 28-1, Sec. 2, Xingshe St., Fusheng Village, Xinshe District
Dongshi District	04-25872106	No. 518, Fengshi Rd., Beixing Village, Dongshi District			

List of Local Public Health Centers Taichung City

	Name	TEL	Name	TEL
Urban Areas	West Central District Public Health Center	04-22223811	Xitun District Public Health Center	04-27027068
	East District Public Health Center	04-22834121	Nantun District Public Health Center	04-23827640
	South District Public Health Center	04-22629735	Beitun District Jungong Public Health Center	04-22392638
	North District Public Health Center	04-22359182	Beitun District Sumin Public Health Center	04-24211945
Mountain Line	Fengyuan District Public Health Center	04-25261170	Dongshi District Public Health Center	04-25873872
	Houli District Public Health Center	04-25562048	Daya District Public Health Center	04-25661091
	Tanzi District Public Health Center	04-25324643	Xinshe District Public Health Center	04-25813514
	Shengang District Public Health Center	04-25622792	Heping District Public Health Center	04-25942781
	Shigang District Public Health Center	04-25721887	Lee Mountain Public Health Center	04-25989540
Sea Line	Dajia District Public Health Center	04-26872153	Wuqi District Public Health Center	04-26562809
	Dadu District Public Health Center	04-26992111	Shalu District Public Health Center	04-26625040
	Qingshui District Public Health Center	04-26222639	Waipu District Public Health Center	04-26833835
	Daan District Public Health Center	04-26713681	Longjing District Public Health Center	04-26352228
Datun	Dali District Public Health Center	04-24061500	Wufeng District Public Health Center	04-23393022
	Taiping District Public Health Center	04-23938083	Wuri District Public Health Center	04-23381027

Employment Service Center & Stations, Taichung City

Name	TEL	Address	Service Areas
Taichung City Employment Service Center	04-22289111 #36100、 36200	2F, No. 26, Jingke Rd., Nantun District (Labor Service Center of Taichung City Precision Machinery Innovation Technology Park)	
Fengyuan Employment Service Station	04-25271812	No. 37, Shexing Rd., Fenyuan District	Fengyuan District
Employment Service Station Taichung City Government	04-22289111 #35650	1F, Wenxing Tower, No. 99, Sec. 3, Taiwan Blvd., Xitun Dist. (Taichung City Hall)	N. District, W. District, Xitun District, Nantun District
Renhe Employment Service Station	04-22808369	1F, No. 362-1, Renhe Rd., E. District (Labor Service Center)	E. District, Central District, S. District
Dali Employment Service Station	04-24852742	No. 32, Xinguang Rd. Dali District (Child and Youth Welfare Service Center)	Dali District, Taiping District, Wufeng District, Wuri District
Dongshi Employment Service Station	04-25771761	No. 518, Fengshi Rd., Dongshi District (Dongshi District Office)	Dongshi District
Zhongke Employment Service Station	04-25607437	No. 6-1, Zhongke Rd., Daya District (1st floor of Industrial & Commercial Service Building, Central Taiwan Science Park Bureau)	Within the area of Central Taiwan Science Park
Tanzi Employment Service Station	04-25346908	No. 1, Jianguo Rd., Taichung Export Processing Zone, Tanzi District (Taichung Export Processing Zone Administration Building)	Tanzi District
Daya Employment Service Station	04-25605892	1F, No. 299, Sec. 2, Yahuan Rd., Daya District (2nd Office Building of Daya District Office)	Daya District
Shengang Employment Service Station	04-25631565	No. 2-1, Shenzun Rd., Shengang District (2nd Office Building of Shengang District Office)	Shengang District
Houli Employment Service Station	04-25584691	No. 89, Fuyin Rd., Houli District (Houli Mediation Committee)	Houli District
Shigang Employment Service Station	04-25811151	2F, No. 134, Fengshi Rd. Shigang District (Shigang Social Welfare Hall)	Shigang District
Xinshe Employment Service Station	04-25810882	No. 28-1, Sec. 2, Xingshe St., Fusheng Village, Xinshe District (Xinshe District Office)	Xinshe District
Heping Employment Service Station	04-25943083	No. 156, Sec. 3, Dongguan Rd., Nanshi Village, Heping District (Heping District Office)	Heping District
Shalu Employment Service Station	04-26624191	No. 493, Zhongshan Rd., Shalu District	Shalu District
Dajia Employment Service Station	04-26801493	1F, No. 52, Minquan Rd., Dajia District (Dajia District Office)	Dajia District
Dadu Employment Service Station	04-26982240	1F, No. 646, Sec. 2, Shatian Rd., Dadu District (Dadu District Office)	Dadu District
Longjing Employment Service Station	04-26352049	No. 247, Sec. 4, Shatian Rd., Longjing District (Longjing District Office)	Longjing District
Chungkang Employment Service Station	04-26595180	No.6, Dagan Rd., Wuqi Dist. (2nd floor of Chungkang Export Processing Zone Administration, MOEA)	Wuqi District
Daan Employment Service Station	04-26714034	No. 356, Zhongshan S. Rd., Daan District (Daan District Office)	Daan District
Qingshui Employment Service Station	04-26283542	No. 101, Zhenzheng Rd., Qingshui District (Qingshui District Office)	Qingshui District
Wuqi Employment Service Station	04-26584167	No. 1, Lane 70, Yunji St., Wuqi District (Wuqi District Office)	Wuqi District
Waipu Employment Service Station	04-26837952	No. 390, Liufen Rd., Waipu District (Waipu District Office)	Waipu District



Civil Affairs Bureau, Taichung City Government

TEL: 04-22289111 #29400

Address: No. 99, Sec. 3, Taiwan Blvd., Xitun District, Taichung City
Taichung citizen's One-Number-Go-Through service line 1999