

# New Hometown New Life

Foreign Spouses' Living in Taiwan Handbook



#### Foreword

Under the effect of globalization, there is ever-increasing contact between cultures and the population composition of many countries is today characterized by ethnic and cultural diversity. Figures show that, as of the end of December 2017, Taiwan had over 530,000 marriage immigrants, with females accounting for 92% of spouses. Of these, foreign spouses number around 177,000 and around 354,000 are from Mainland China, Hong Kong and Macau; these spouses mainly come from Mainland China, Vietnam, Indonesia, Cambodia, Thailand, the Philippines, Japan and South Korea. When Mainland Chinese spouses first arrive in Taiwan, they often face difficulties in terms of language, culture and life adjustment, therefore, handbooks for living in Taiwan are provided in different languages to assist new immigrants obtain the services they need.

This Agency has thus compiled a handbook for living in Taiwan for new immigrants to provide them with various kinds of useful information in nine languages, namely Chinese, English, Vietnamese, Indonesian, Thai, Cambodian, Burmese, Japanese and Korean; the contents includes 10 sections on household registration, culture, family, education, living, leisure, welfare, hygiene, work and tax that introduce the customs and



conditions of Taiwan and related regulations; a Q&A method is used to explain legal basis, application eligibility, application requirements and required documents for the reference of new immigrants. Important information has also been extracted and printed on small easy to carry and easy to read cards for increased practical usability.

The hope is that this handbook will be a useful tool for living in Taiwan for foreign and Mainland spouses and will accompany them as they grow and help them quickly become familiar with and adapt to life in their new home. Taiwan is a diverse and culturally-rich country, where Taiwanese, mainlanders, Hakka and indigenous people made society and culture diverse years ago. These foreign and mainland spouses have travelled from afar and made Taiwan their home through marriage, giving their future to Taiwan's society. We should respect and support them more and attach importance to social inclusion to create a tolerant and non-discriminatory social atmosphere.

Director-General National Immigration Agency, Ministry of the Interior



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### Residence and Citizenship (Household Registration)

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#### I. Residence and Citizenship

Welcome! From getting married to becoming naturalized as a citizen of the Republic of China (R.O.C.) requires a process including marriage registration, visa application, residence or permanent residence, and naturalization.



#### Marriage Registration

- I. If a foreign spouse does not come from a Ministry of Foreign Affairs designated country
- 1. Taiwanese nationals who marry a foreign national in Taiwan need to present the following documentation at a Household Registration Office to register the marriage:
  - (1) The national identity documents of both parties to the marriage. (Taiwanese nationals must present their National ID card, foreign spouses a passport, alien residence certificate)
  - (2) Documents indicating the marital status of the foreign national

and Chinese translations thereof authenticated by an ROC embassy, representative office or office overseas. (hereafter ROC overseas office)

- (3) Marriage Certificate (to be signed by two or more witnesses)
- (4) Taiwanese nationals' household certificate and one regulation sized passport photograph taken within the preceding two years or an uploaded digital photograph. (for more details on the specifications of new style National ID photographs visit the official website of the Department of Household Registration, Ministry of the Interior (https://www.ris.gov.tw)
- (5) Declaration of foreign spouse indicating intention to use a Chinese name

(The original version of the declaration must be presented)

- 2. When a Taiwanese national has married a foreign spouse overseas he/she must present the following documents at a Household Registration Office to register the marriage:
  - (1) The national identity documents of both parties to the marriage (Taiwanese nationals must present their National ID card, foreign spouses a passport, alien residence certificate).
  - (2) Documents and Chinese language translations thereof authenticated by an overseas ROC office.
  - (3) Marriage certificates or documents proving a couple have registered their marriage with a local government and Chinese language translation authenticated by an overseas ROC office; Where these contain the phrase "locus regit actum" no other marriage status documents are required.
  - (4) Taiwanese nationals' household certificate and one regulation sized passport photograph taken within the preceding two years



or an uploaded digital photograph (for more details on the specifications of new style National ID photographs visit the official website of the Department of Household Registration, Ministry of the Interior. (https://www.ris.gov.tw)

(5) Declaration of foreign spouse indicating intention to use a Chinese name.

(The original version of the declaration must be presented)

# II.If a foreign spouse comes from a Ministry of Foreign Affairs designated country

After marrying in a country designated by the Ministry of Foreign Affairs a couple should take the marriage certificate or marriage registration documents issued in that country and a Chinese translation and apply for an interview or authentication at an overseas ROC office. Once the documents have been authenticated, the Taiwanese spouse should present the following documentation at a Household Registration Office to register the marriage:

- (1) The national identity documents of both parties to the marriage (Taiwanese nationals must present their National ID card, foreign spouses a passport, alien residence certificate).
- (2) Marriage certificates or documents proving the couple have registered their marriage with a local government and Chinese language translation authenticated by an overseas ROC office.
- (3) Taiwanese nationals' household certificate and one regulation sized passport photograph taken within the preceding two years (for more details on the specifications of new style National ID photographs visit the official website of the Department of Household Registration, Ministry of the Interior. (https://www.ris.gov.tw)

(4) Declaration of foreign spouse indicating intention to use a Chinese name (applicants are required to present the original copies of all aforementioned documentation).



#### Visa

- 1. Foreign spouses must apply for family-based resident visas at the R.O.C. Embassies, Consulates, or Trade Office abroad before entering Taiwan. Required documents are as follows:
  - (1) The applicant's passport must have more than six months' validity remaining and must have blank pages.
  - (2) Fill out the visa application form. The visa application form must be filled out through the online application form process on the Bureau of Consular Affairs (Foreign Ministry) website. Print out the visa application form with its associated barcode. The applicant must personally sign and approve the application form, and attach two 2-inch color photographs taken within the last six months and against a white background.
  - (3) An original copy of the household registration certificate issued within the previous three months which shows marriage registration and specifies the nationality of the foreign spouse, their proper name and date of birth.







- (4) An original copy and a duplicate copy of a marriage registration certificate or document (use marriage certificate instead if the nation does not have the marriage registration system) issued by the foreign spouse's native country. A copy of the Chinese or English translation should be attached and certified by R.O.C. Embassies, Consulate, or Trade Office abroad. (The original copy will be returned after inspection)
- (5) 1 original of a valid document showing the applicant to have a clean criminal record or certificate of good citizenship (Police certificate), issued by the government of their country. It must have an attached Chinese or English translation and be verified by an ROC Overseas Mission office. (When the period of validity is stated, this period will be the standard (if the period of validity is not stated, the period of validity will be one year from its issue by the applicant's home country government.)
- (6) One original and one photocopy of a qualified health examination certificate, issued within the previous three months. Certification must be issued by designated hospitals appointed to perform such health examinations by the Department of Health of the Executive Yuan, or by a qualified foreign provider. In the latter instance, the health examination certificate must be translated into either Chinese or English and must pass through verification by an ROC Overseas Mission office.
- (7) Other documents may be requested for certain individual cases, such as the examination and approval of letter of guarantee by particulars of reference in Taiwan.
- (8) Processing fees.



2. Notice: In case of any changes to this information, check the website of Bureau of Consular Affairs, Ministry of Foreign Affairs (https://www.boca.gov.tw).



#### Residence

- I. Applying for an Alien Resident Certificate (ARC)
- 1. Foreign Spouses holding family-based resident visa:

Foreign spouses holding family-based resident visa should go to their place of residence's National Immigration Agency, Ministry of the Interior local immigration service center to apply for ARCs with their wives or husbands within 15 days upon entering the R.O.C. Required documents and fees are as follows:

- (1) An application form with one 2-inch color photograph of the same size of the one on an R.O.C. ID Card and taken within the past one year.
- (2) Passport and resident visa.
- (3) Documents specifying the reasons of applying for ARC, such as: Household Certificate Transcript with marriage registration or Native spouse ID.
- (4) Fees. (ARC valid for one year is granted to first application. The processing fee is NT\$1,000 per year.)

#### 2. Foreign Spouses holding a family-based visitor visa:

After arriving in Taiwan, foreign spouses holding a family-based visitor visa should go to local immigration service centers of the National Immigration Agency, Ministry of the Interior to apply for ARC before the expiration date, which is 30 days after arrival. This only applies to applicants holding a family-based visitor visa with validity of more than 60 days and not marked "No Extension" or subject to other restrictions. Required documents:



- (1) An application form with one 2-inch color photograph of the same size of the one on an R.O.C. ID Card and taken within the past one year.
- (2) Visitor visa and passport (valid for at least six months).
- (3) A qualified health examination certificate issued within in the past 3 months by domestic or overseas hospitals designated by the Ministry of Health and Welfare (B form). (If the certificate is obtained overseas, both the original and the translated copy must be certified by the R.O.C. Embassy, Consulate, or Trade Office abroad.)
- (4) A certificate of 5-year non-criminal record (police certificate, an original copy verified by an ROC overseas representative office) issued within the previous 12 months by the applicants' country of origin and criminal record certificate issued by the police in Taiwan within the previous three months (those without a criminal record or entering for the first time are exempt).
- (5) Proof of residential address (not needed for applicants whose residential address is the same as that of the household registration address in Taiwan).
- (6) One original copy of Household Certificate Transcript or Native spouse ID (with the nationality and foreign name of spouses on the transcript).
- (7) Fees. (an ARC valid for one year is granted for first application. The processing fee is NT\$1,000 per year; those applying with a family–based visitor visa must pay an additional NT\$2,200.)

#### **X**Notice:

- (1) National Immigration Agency will have an interview, immediately or by appointment, with an applicant who holds a family-based resident visa and applies for an ARC.
- (2) Foreign documents cannot be used in Taiwan until they are certified by R.O.C. Embassies, Consulates, or Trade Offices and translated into Chinese.



### Friendly Advice (1)



- ★ Services of Household Registration Office in local cities and counties: Marriage registration, naturalization, household registration, and ID Card
- ★ Services of R.O.C. Embassy, Consulate, and Trade Center: Visa application
- ★ Services of local service centers of the National Immigration Agency:
  Alien Resident Certificate, Alien Permanent Resident Certificate,
  Residence Certificate in Taiwan, and Permanent Resident Certificate in
  Taiwan

# **II.Applying for an Alien Permanent Resident Certificate** (APRC)

Foreign spouses who have obtained Alien Resident Certificate for 5 consecutive years and taken up residence for above 183 days each year may apply for Alien Permanent Resident Certificate at local service centers of National Immigration Agency, Ministry of the Interior. Required documents and fees are:



- (1) An application form with one 2-inch color photograph of the same size of the one on an R.O.C. ID Card and taken within the past one year.
- (2) One original copy and one duplicate copy of new and old passports. (The original copy will be returned after inspection)
- (3) One original copy and one duplicate copy of Alien Resident Certificate. (The original copy will be returned after inspection)
- (4) A qualified health examination certificate.
- (5) Assets or special professional skills certificate.
- (6) A certificate of 5-year non-criminal record (police certificate, original copy verified by an ROC overseas representative office) issued in the previous six months by the applicant's country of origin and criminal record certificate issued by the police in Taiwan in the previous three months (those without a criminal record or entering for the first time are exempt).
- (7) Other related documents, such as one original copy of Household Certificate Transcript or Native spouse ID card (with the nationality and foreign name of spouses on the transcript), marriage certificate, and other documents depending on individual cases.
- (8) Fee: NT\$10,000.

**Note:** When travelling outside Taiwan for less than 3 months each time, foreigners who have been legally residing in Taiwan for a 5 year period are not obliged to provide a health certification or Taiwanese police record.





#### Friendly Advice (2)



Foreign Spouses may choose between permanent residence or naturalization; flow chart of permanent residence is as follows:

Procedure for permanent residence application

Household Registration Office: Marriage registration



Taiwan Overseas Representative Office: Apply for a residence visa or visitor visa valid for more than 60 days that is not marked NO Extension or subject to any other restriction.



**National Immigration Agency Service Centers:** Applying for an Alien Permanent Residence Certificate



To apply, an individual must have been continuously resident in Taiwan for 5 years for at least 183 days per year.

National Immigration Agency Service Centers: Alien Permanent Resident Certificate application

#### Sample of Resident Certificate









#### Friendly Advice (3)



Any change of resident location must be registered within 15 days, which begins from the next day of the change. A fine of more than NT\$2,000 or less than 10,000 will be imposed for exceeding this time limit.

#### ★ Agency-in-charge:

Local service center of the National Immigration Agency, Ministry of the Interior in new resident location

#### **★** Required documents:

- 1. An application form with one 2-inch color photograph of the same size of the one on an R.O.C. ID Card and taken within the past one year.
- 2. Passport.
- 3. Alien Resident Certificate.
- 4. Proof of new address (such as a new lease).



#### Friendly Advice (4)



#### **★** Health examination for residence/settlement:

Foreigners applying for Alien Resident Certificates should provide the "Items required for health examination certificate" (B form) according to the regulations of the Ministry of Health and Welfare.

Note: This is not required for those who hold Joint-Family Resident Visa or those who apply for a Taiwan Area Alien Resident Certificate.







#### Friendly Advice (5)



#### **★** Application for Health Insurance Card:

Foreign spouses who have acquired an ARC and stayed in Taiwan for more than six months are eligible to join the ROC National Health Insurance Program (those who have let Taiwan once for less than 30 days qualify from the day they have stayed in Taiwan for six months after deducting the days overseas). Toll-free service number of Bureau of National Health Insurance: 0800-030-598.

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#### How can I change a Visitor Visa to an ARC?

A holder of a visitor visa of at least 60 days of duration and not marked "No Extension"; and foreign spouses holding a family-based visitor visa should go to agency-in-charge with related documents to apply for an ARC before the expiration date, which is 30 days after arrival.

**Agencies-in-charge:** local service center of the National Immigration Agency, Ministry of the Interior (Residence)

#### Required documents and fee:

- An application form with one 2-inch color photograph of the same size of the one on an R.O.C. ID Card and taken within the past one year.
- 2. Passport and Visitor Visa.
- 3. One original copy of Household Certificate Transcript or Native spouse ID card (with the nationality and foreign name of married spouses on the transcript).
- 4. Proof of Residence address (not needed for applicants whose residential address is the same as the household registration address).
- 5. Marriage certificate certified by an ROC Overseas Mission office (not needed for applicants with passport names specified



- in Household Certificate Transcript issued within the previous 3 months in Taiwan or passport names specified in visitor visa).
- 6. Fees. (an ARC valid for one year is granted for first application. The processing fee is NT\$1,000 per year; those applying with a family-based visitor visa must pay an additional NT\$2,200.)

### ?

#### What if I need to extend my Alien Resident Certificate?

Foreign spouses who need to stay longer should apply for an Alien Resident Certificate 30 days prior to expiration.

**Agency-in-charge:** local service center of the National Immigration Agency, Ministry of the Interior (Residence)

#### Required documents and fee:

- An application form with one 2-inch color photograph of the same size of the one on an R.O.C. ID Card and taken within the past one year.
- 2. Passport.
- 3. Alien Resident Certificate (ARC).
- 4. A Taiwan-native spouse's ID card and Household Certificate Transcript (issued within the previous 3 months and with marriage registration recorded).
- 5. Fee (NT\$1,000 per year of validity).



## What should I do if I forget to extend my Alien Resident Certificate?

We suggest foreign spouses to pay attention to their Alien Residence Certificates' expiration dates. If foreign spouses overstay less than 30 days and their reasons of stay remain the same, then after paying the fine according to the regulations, they may apply for new Alien Residence Certificates from the National Immigration Agency, Ministry of the Interior.

#### Overstay fine:

- 1. 10 days and less: NT\$2,000.
- 2. 11 days and above but less than 30 days: NT\$4,000.
- 3. 31 days and above but less than 60 days: NT\$6,000.
- 4. 61 days and above but less than 90 days: NT\$8,000.
- 5. 91 days and above: NT\$10,000.
- 6. Foreign residents of 14 years old and younger are exempt; 14 and older but younger than 18 will be fined by one-half of the fine.





#### **Naturalization**

Foreign spouses applying for naturalization in Taiwan must go through marriage registration, visa application, and Alien Resident Certificate application. Then they must stay legally for three consecutive years with more than 183 days in Taiwan per year. In this way, they are entitled to apply at the agencies in charge. The procedures of flow chart to the right are as follows:

# Workflow for the application for the Naturalization Certificate and household registration/Handling agency

#### **Marriage Registration**

Handling agency/Household Registration Office



#### **Application for Resident Visas**

Handling agency/Ministry of Foreign Affairs offices in the relevant country



#### **Application for Alien Residence Certificate (ARC)**

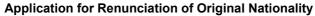
Handling agency/Immigration office service station of your place of residence



#### **Application for Naturalization Candidature Certificate**

(calculated from the date of issue, the applicant must be legally resident in Taiwan for a minimum period of three years for not less than 183 days per year)

Handling agency/Household Registration Office



(proof of Renunciation of Original Nationality documents should be submitted to agency within one year)

Handling agency/Original country or the Taiwanese office of that original country

#### **Application for Residence Certificate**

Handling agency/Immigration Office service station of your place of residence

#### **Application for Permanent Residence Certification**

(Applicant must be in residence for a set period: from the authorized date of residence, applicant must be in residence for a full year; or 2 years for over 270 days per year; or 5 years for over 183 days per year) Handling agency/Immigration Office service station of your place of residence

Application for Household registration and national ID card Handling agency/Household Registration Office

- 1. Application for Republic of China Naturalization Certificate Handling agency: Political Office of Domestic Place of Residency Necessary documents include:
  - (1) Naturalization application Form.
  - (2) A valid Alien Resident Certificate or Alien Permanent Resident Certificate.



- (3) A police record certificate from the government of the applicant's original country or other related document.
  - ▶ The date of issue must be at least six months before the date of application. If, after arriving in Taiwan, the applicant leaves for a substantial period of time, when determined by the competent authority to be suspicious, the person involved can be asked a certificate of no criminal conviction for the period he/she was overseas.
  - ► When the reason for residence is stated as "dependent" (husband or wife) or the applicant has already obtained an Alien Permanent Resident Certificate, this requirement does not apply.
- (4) To naturalize in the R.O.C., one must achieve the standard of basic language ability and understand the legal rights and duties of citizenship. One must have one of the documents below:
  - Study certificate issued by Taiwan-based private or public schools for more than one year.
  - Study certificate for classes that are conducted by the government or organizations entrusted by the government for 72 hours
  - ▶ Passing naturalization examination with the score of 60 percent and above.; For age over 65 years old passing the examination with the score of 50 percent and above.
  - ▶ When study certificate or class hours record have been registered by schools or agencies at any level and reported to the household registration system or the applicant has already taken the naturalization test, a corresponding certificate is

- not required and checking will be done by the household registration agency.
- (5) According to Subparagraph 3, Paragraph 4, Article 9 of the Nationality Act, a foreign affairs agency will provide a verification document.
- (6) Stateless persons should attach an ARC or APRC stating "Stateless" issued by the NIA and also attach other ID document such as a travel ID document issued by a foreign government stating "stateless" (the original is required, it will be returned after copying) or other document proving the applicant is stateless recognized by the MOI.
- (7) When marriage registration in Taiwan has not be done, marriage certificate and foreign spouse and native spouse nationality identification documents should be submitted.
- (8) One hatless color photo from the front taken in the past two years. (national ID card specifications, name written on back)
- (9) Certificate fees: NT\$1,200 (please make the postal money order payable to the Ministry of the Interior).
- 2. Application for Renunciation of Original Nationality
  Handling agency: please consult the government of your original country, an embassy, or an authorized representative agency.







#### 3. Application for Residence Certificate

Handling agency: Local service center of the National Immigration Agency, Ministry of the Interior (Residence)

Required documents and fee include:

- (1) Visa application form (with one color photograph in standard ID card format attached).
- (2) Original and 1 photocopy of Naturalization Certificate (original will be returned post authentication).
- (3) Original and 1 photocopy of Alien Residence Certificate (original will be returned after authentication).
- (4) Original and 1 photocopy of documentary proof of residential address, such as household registration following a registered marriage or National ID card (original will be returned post authentication).
- (5) Fee: NDT\$1,000.

#### 4. Application for a Permanent Resident Certificate

**Handling agency:** Local service center of the National Immigration Agency, Ministry of the Interior (Residence)

- (1) Permanent Residence Certificate application form (including one photograph to ID card specifications).
- (2) Taiwan Residence Certificate.
- (3) Original and one photocopy of household registration of a Taiwanese spouse or National ID card (original will be returned after authentication, with the exception of divorcees).
- (4) Health certificate issued within previous 3 months.
- (5) Other proof documents: If the applicant has divorced the ROC national spouse, original and copy of a house tax statement or lease contract with the correct address of household registration.

(6) Pre-paid registered mail envelope: Please receiver's name, address, post code, and telephone.

(7) Fee: NDT\$600.

#### 5. Application for Household Registration and ID Card

**Handling agency:** Local Household Registration Office near one's domestic residence

Required documents and fee include:

- (1) The Permanent Resident Certificate sent by National Immigration Agency, Ministry of the Interior for notifying Household Registration.
- (2) A Household Certificate. (No need for independent household, but one has to show ownership certificate of the house or other relevant documents.)
- (3) 1 color photograph, in line with the standard specifications for ID card or passport photographs.
- (4) First-time ID Card applicants need to pay NT\$50. Applicants can get their ID Cards after completing the household registration.

#### Sample of Identification Card







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## If my foreign passport is lost, how can I apply for a new one?

#### Filing a police report for lost passport:

- The holder of the passport is required to go to the local service center of the National Immigration Agency, Ministry of the Interior during office hours in person (or go to local specialized team after office hours in person (no agent allowed) and notify the agency that your passport has been lost).
- 2. Required documents:
  - (1) An application form
  - (2) Two 2-inch color photographs with a half front view
  - (3) Relevant documents other than the passport

#### Reissuing passport:

Applicants should carry the police record and other relevant documents to the governments of their countries of origin or consulates in Taiwan or authorized agencies for processing of new passports or travel documents.



### How do I get help if I have any legal question about residence?

If you have any legal question about residence, you may consult with local service center of the National Immigration Agency, Ministry of the Interior near you for help. Addresses and phone numbers of local service centers of the National Immigration Agency, Ministry of Interior can be found in Appendix 1.



## Can I remain in Taiwan if my spouse dies or I get divorced?

- In the case of the death of the native spouse, the foreign spouse may lawfully apply to continue to reside in Taiwan; only upon the discovery of an illegal situation shall their resident certificate and Alien Resident Certificate be cancelled.
- 2. A foreign spouse that suffers physical or emotional abuse by a national with household registration in the Taiwan Area and is granted a court protection order may apply to continue to reside in Taiwan.
- 3. Following divorce, if a foreign spouse has no reason to remain, the National Immigration Agency of the Ministry of the Interior will cancel their residence certificate and Alien Resident Certificate. Only foreign spouses that are legal guardians of underage children with household registration in the Taiwan Area may apply to continue to reside in Taiwan.
- 4. A foreign spouse that divorces his or her native spouse after obtaining a court ruling of domestic violence, and has children with household registration in the Taiwan area, may apply to continue to reside in Taiwan
- 5. If a foreign spouse's residence certificate has been revoked, and he or she faces deportation, if deportation will cause significant and irreparable damage to his or her children with household registration in the Taiwan Area, the foreign spouse may apply to continue to reside in Taiwan.







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## Under what circumstances will my ARC be cancelled?

- 1. If a foreigner no longer has legal reason to be resident during the resident period, his/her residence certificate will be revoked and cancelled the Alien Resident Certificate.
- 2. Application documents are false or misleading.
- 3. Using illegal, forged or altered certificates.
- 4. If a foreigner is found guilty and sentenced to a definite term of more than one year, his/her residence certificate will be revoked and the Alien Resident Certificate cancelled. One who commits the crime by negligence is not subject to the disposition.
- 5. R.O.C. nationality being restored.
- 6. R.O.C. nationality being obtained.
- 7. An applicant has R.O.C. nationality, and also go, stay or reside abroad with citizenship.
- 8. Obtaining Alien Permanent Resident Certificate.
- 9. Deportation.

# ?

## If my R.O.C. citizen spouse dies, will I be entitled to realty inheritance? What procedure should I follow?

In accordance with R.O.C law, foreign spouses have the same rights to inherit both personal property and real estate as a Taiwanese spouse. If a spouse unfortunately dies, then the inheritance of property must be settled in accordance with the law, and inheritance taxes must also be settled in accordance with the law. However, only if the origin country of a foreign spouse has equal, reciprocal provisions as Taiwan on the inheritance of real estate will a foreign spouse be eligible to inherit real estate. An inheritance application should be made to the local government office for the property within six months of the death of a Taiwanese national. Applications made after the first month will be subject to a fine. For further information, see the website of the Land Bureau, Ministry of the Interior (https://www.land.moi.gov.tw/).



# If my spouse dies or we get divorced how do I register Exercising of the Rights and Obligations of Minors?

According to the civil law of the R.O.C., the legal right and duty to underage children belongs to both parents. Only if one of the parents cannot exercise the right, the other party may exercise the right. Therefore, if one of the parents dies, the legal right and duty of underage children belongs to another parent.

According to R.O.C. civil law, divorced parents may negotiate their rights and obligations about their children. If the parents agree and the social welfare organization accepts the agreement, then it will be done according to the agreement. If any of parents disagree, a judge will decide what is the best for the child(ren) based on the reports made by the social workers and other important details the judge feels significant in deciding what is best for the child(ren).

If you have further questions, please read the Civil Law for reference, or check the "New immigrants service center contact information" in Appendix 6 and ask for help.



### What should I do if my parents want to visit me in Taiwan?

Parents of foreign spouses may apply for family-based visitor visa to the consulates and missions of R.O.C. abroad.

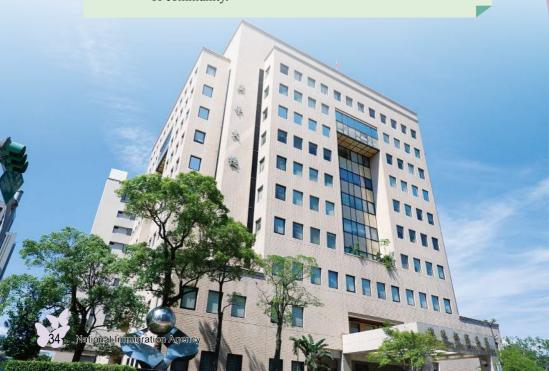
#### Required documents:

- 1. An original and a copy of passport (relevant pages).
- 2. A visa application form (including 2 4x6 photographs taken within the past 3 months).
- 3. An original copy and a duplicate copy of relationship certificate. (The original copy will be returned after inspection. Chinese-translation copy may be needed upon request.)
- 4. Foreign Spouses Alien Resident Certificate, an Alien Permanent



Resident Certificate (APRC) and an original copy of Household Certificate Transcript issued within the previous 3 months.

- 5. A copy of marriage certificate.
- 6. Copies of children's Resident Visa, Alien Resident Certificate or ID Card of the R.O.C.
- 7. If applicants come for daughters' postpartum care, please attach certificates issued by Taiwan-based hospitals.
- 8. A letter of explanation written by Taiwan-native son- or daughter-in-law. No format restriction, but contents should include the reason of stay and contact information, and an attached ID card or a copy of visa with signatures.
- 9. You may need to have a person living in Taiwan serve as guarantor for you upon request.
- Notice:If the applicant downloads application from Bureau of Consular Affairs, MOFA, please pay attention that there's no need to involve guarantee for applicant's company or head of community.





## II. Social Customs in Taiwan (Culture and Life)

Major Cities in Taiwan	36
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#### II. Social Customs in Taiwan

Taiwan has long been called "Formosa" meaning beautiful island from the ancient times, with comfortable climate, stable economic development and democracy.



## Major Cities in Taiwan

Taiwan has an area of around 36,000 square kilometers and a population of 23.57 million people. Taiwan's climate is regulated by the oceans and it is both warm and humid. Summer temperatures are hot, and Taiwan occasionally experiences typhoons. In winter, temperatures are slightly lower. May to September is Taiwan's main rainy season. Due to the influence of atmospheric fronts, in winter the north of country is still often quite rainy, although less so than in the summer season. However, the central and south regions have a clear dry season over the winter.

There are several important metropolitan areas in Taiwan:

- ▶ Taipei City, in the northern part of Taiwan, is the largest city in Taiwan. It is the political, economic, and cultural center and is praised for its well-organized public transportation system. In recent years, Taipei city takes "environmental protection" and "technology" as its development goals in the hope of making Taipei the most competitive and the most livable city in Asia Pacific region.
- ► Kaohsiung City, in the southern part of Taiwan, is the second largest city in Taiwan. Kaohsiung Harbor, located in the southwest part of Kaohsiung city, is the largest international harbor in Taiwan. It is also the second city in Taiwan following Taipei city to develop the Mass Rapid Transit.
- Taichung City, in the middle part of Taiwan, is the third major metropolis in Taiwan. It has the geographical advantage of linking the north and the south and a sound living environment and business functions.
- ▶ Tainan City, in the southwest part of Taiwan, is the earliest and most historical city with more than one hundred years of history. It has several ancient monuments, and it is also famous for its humanity and culture.
- ► Hualien County, in the eastern part of Taiwan, has a beautiful coastline and charming natural scenery, and it is rich in humanity.



## Where is the city I live in Taiwan?





## Languages and Religions in Taiwan

There are Mandarin, Taiwanese (Hoklo), Hakka and aboriginal languages in Taiwan. Taiwan has multiple religions, including Buddhism, Daoism, Christian, Catholicism, Mormonism, Islam, I-Kuan Tao, the Unification Church, and Hinduism.



## Ethnic Diversity in Taiwan

From its early history to the present day, Taiwanese society has always been composed of immigrants. In recent history, the major ethnic groups of recent history are the aborigines, Hoklo people, Hakka people, and the new immigrants. Hoklo and Hakka immigrated to Taiwan from China hundreds of years ago; therefore, they represent a larger population in many parts of Taiwan. Aborigines are Austronesian people who lived in Taiwan long before other immigrants.



## Customs in Taiwan

Chinese New Year is the most important annual festival in Taiwan. Besides Chinese New Year, there are three major holidays, including the Tomb Sweeping Day, the Dragon Boat Festival, and the Mid-Autumn Festival. The Double Ninth Festival is becoming more and more important in recent years. During these holidays, the entire family gets together, showing how Taiwanese people treasure the importance of family relationships. The celebration and cuisines of these festivals are as follows:



# Traditional celebrations and ceremonies of major festivals

## Chinese New Year

#### **Holiday in Lunar Calendar Dates:**

From Dec. 30 to Jan. 5

#### **Celebrations and Meanings:**

Spring Festival includes both New Years' Eve and New Years' Day. Families who normally live apart will reunite for the holiday. In earlier times, celebratory customs including cleaning everything before the festival, buying New Years' merchandise, eating a reunion meal on Spring Festival itself, giving New Year money to children, seeing in the New Year, hanging Spring Festival couplets beside the doors, praying to the Gods, praying to the ancestors, dragon dances, setting off firecrackers, paying New Year visits to friends and relatives... many of these customs are still observed during Spring Festival.





### Lantern Festival

#### **Holiday in Lunar Calendar Date:** Jan. 15

#### **Celebrations and Meanings:**

Lantern Festival is celebrated on the night of the 15th of the 1st lunar month. It is also known as the "mini Chinese New Year." During the festival, people appreciate colorful lanterns and guess riddles on the lanterns. Glutinous rice balls are the festival cuisine because of its circular shape symbolizing family reunion.



## Tomb Sweeping Day

#### **Holiday in Lunar Calendar Month:** March

#### **Celebrations and Meanings:**

People worship their ancestors' tombs on this day symbolizing family prosperity. Since the founding of the R.O.C., Tomb Sweeping Day has been celebrated on April 5th of the lunar calendar to express filial piety to their ancestors. The festival cuisine is spring rolls.





## Dragon Boat Festival

## **Holiday in Lunar Calendar Date:** May 5

#### **Celebrations and Meanings:**

The meaning of the Dragon Boat Festival is to detoxicate, therefore, people spread realgar, insert wormwood, and hang up fragrant sachets. There are customs of eating rice dumplings and rowing the dragon boat to commemorate ancient patriotic poet Qu Yuan. The festival cuisine is rice dumplings and the festival activity is dragon boat racing.



## Hungry Ghost Festival

## **Holiday in Lunar Calendar Date:** July 15

### **Celebrations and Meanings:**

There are customs of worshipping ghosts in the Hungry Ghost Festival. On the day, people worship all kinds of ghosts, spirits and ancestors. They usually prepare chickens, ducks, fish and pork for ghosts. Besides, many places hold festivities of "Chiang Ku" competition and light up water lanterns.

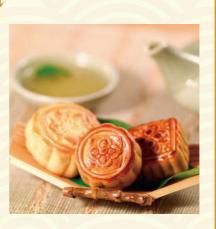


## Mid-Autumn Festival

## **Holiday in Lunar Calendar Date:** Aug. 15

#### **Celebrations and Meanings:**

Among the legends of the Mid-Autumn Festival, the most famous one is the legend about Chang-Er, the Moon Goddess, Full moon symbolizes reunion; therefore, family members go home and enjoy the full moon together, the festival cuisines are moon cake and pomelo.



## Double Ninth Festival

## **Holiday in Lunar Calendar Date:** Sept. 9

## **Celebrations and Meanings:**

The Double Ninth Festival is also known as the Respect-forthe-Aged Day. On this day, many elders get subsidies as gifts, and there are many activities held especially for the elderly.









## III. Marriage and Family (Family)

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#### III. Marriage and Family

Marriage is not just the union of husband and wife, it is also the union of two families and even the coming together of two cultures. In the main, this requires mutual understanding, establishing a marriage consensus, getting along with in-laws, family care, division of housework, marriage communication and conflict resolution, raising children and communicating (co-parenting).



### Forming a Family

If you subscribe to the romantic notion that once married everything will be happy, then you are likely to find married life full of surprises and questions. Preparing for marriage involves more than saving enough money or planning a wedding. Being aware of each other's expectations is far more important as that enables you to become an independent mature adult and together with your spouse devise a marriage blueprint that meets the needs of both parties. That is best way to embark on the journey of marriage.



## **Managing Family and Married Life**

Marriage is often not only the coming together of two people but also the union of two families. A happy marriage is dependent on many things, including the values of couple, good communication a harmonious sexual relationship, good financial management and an equitable division of housework. Members of the same family also need to be mutually considerate and respectful of the social, cultural and lifestyles choices of different countries (and areas).

#### 1. Managing relations between husband and wife

A happy marriage is dependent on many things. For example, good communication requires an understanding of how to "patiently listen, speak slowly and take time outs." If a disagreement reaches the point where it is impossible to converse properly then "taking a time out" might help to calm the negative feelings on both sides.





In modern society it is accepted that "housework" is the responsibility of the whole family and research has shown that a willingness to share housework helps increase the happiness of a marriage. It is also helpful to occasionally express thanks to your partner for his/her help with the housework and share the burden. Moreover, it is important not to take for granted or nitpick about the housework your partner undertakes.

#### 2. Managing relations with in-laws, sisters-in-law and neighbors

From the perspective of husbands and wives, relationships by marriage extend outwards and can broadly be divided into each other's parents, siblings, relatives by marriage and other relatives. People interact differently with different family members, but the one unchanging guiding principle is that "we are part of the same family."

When your spouse has a conflict with members of your own family it is important to try and serve as a bridge between the two sides and seek to come to a position or way of doing things that both sides can accept. "If a family is in harmony all things prosper" is the expectation of family life in Chinese society. In addition, it is also important to interact with one's neighbors often to establish a social support network.



## **Raising Children**

#### 1. Preparing to be a new parent

Once married a couple must learn all about pregnancy, childbirth, looking after young children and adolescents. New parents should make full use of the information available on the "Health 99 Website" at https://health99.hpa.gov.tw .

Husbands and wives should discuss plans for life after a child is born, including, the use of time, money, effort and resources, to provide a healthy environment that seeks to optimize the emotional development of the child. Both parents should focus on a balanced diet, avoid staying up late, smoking, drinking, irritating foods and coordinate on the sharing of child care work.

#### 2. Methods of raising children

The most important things when rearing children include:

- (1) Caring for and raising children is the job of both parents and regardless of whether it is the mother or father emotional investment in one's children has a huge impact. As such, the first step in bringing up children is "co-parenting." It is important to let the other parent known: "When it comes to raising children, we are of equal importance."
- (2) The attitude and standards of parents when it comes to nurturing children must be consistent. One must support the other in actions and words and set an example through one's own behavior.
- (3) One must be willing to discuss child raising methods with your spouse, attach importance to conflicts in child raising and be willing to talk through related problems to find solutions.
- (4) When raising children one will encounter setbacks and situations when one feels overwhelmed. Parents should attend a variety of co-parenting education activities, use related websites (such as iCoparenting) or online communities (such as the iCoparenting Facebook fans page), which constantly upgrade child rearing related knowledge and skills.

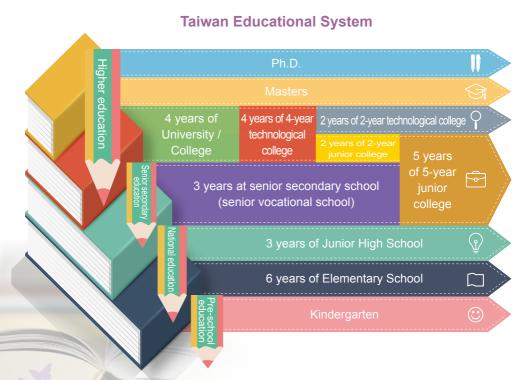




## Learning with Children

Education is Taiwan's most important channel to cultivate outstanding talents. Children enter elementary school at age of 6 and junior high school at 12. In this phase, education is mandatory, and tuition is paid by the government to provide the best education for school children. There are two kinds of high school education in Taiwan. One is senior high school, and another one is vocational high school. Learning in college is also common in Taiwan. There are over one hundred colleges in Taiwan for training talents in various fields of study.

As children begin to go to school, parents should keep in close touch with school teachers. We call this "parent-teacher interaction."



School children's plasticity is very high and school education has its profound impact on children. Therefore, good relationship between parents and teachers may help children adapt to campus lives. New immigrants can speak their native languages at home with children while telling stories or illustrating books, or teaching folklore songs in their native dialects. Let children learn about the culture of their parents' original country. This not only brings the parents-children relationship closer, but also widen children's global horizons.

# Where can I seek help if my child's development is slower than others of the same age?

The R.O.C. government provides free preventive health care services for children under 7 years old. Parents may contact hospitals, health service centers in townships and villages, joint assessment centers for children with delayed development, or referral centers for children with delayed development in cities and counties to get better assistance.









## IV. Educating Oneself and **Getting Involved in Society** (Education)

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## IV. Educating Oneself and Getting Involved in Society

Language barrier is the biggest obstacle for new immigrants who have just come to Taiwan. Only through "studying" could they get to know the new environment and social norms. Therefore, they should seize every opportunity to learn.



# Guidance on Adapting to Life in Taiwan for New Immigrants

"Language barrier" is the biggest challenge for new immigrants who have just came to Taiwan. Therefore, learning Chinese language is the beginning of their adaptation processes. The government attaches great importance



to the language learning of new immigrants, and city and county governments as well as private organizations offer "New Immigrant Living Adaptation Guidance Courses."

#### **New Immigrant Life Adaptation Guidance Courses include:**

- Language learning
- ► Residence and settlement
- ► Life Adaptation
- Local customs
- Employment, health, and education
- Parenting
- ▶ Basic rights
- ▶ Personal safety





## Friendly Advice (6)



#### Information about New Immigrant Life Adaptation Guidance Course

- ★ Handling agency: County/City Bureau of Civil Affairs or Bureau of Social Affairs
- **Restriction:** New immigrants who have completed marriage registration are welcome to take courses for free



## Courses for New Immigrants

County/City bureaus and departments of education, family education centers, elementary and junior high after-hour schools, new immigrants learning centers, and community colleges are providing new immigrants with diverse learning channels. Courses include Chinese learning, parenting education, practical life skills, family education, and others. New immigrants are very much welcome to enroll.



## An Introduction to Family Education Related Websites and Services

Online Resources							
We	bsite Name	Target audience	Main Content	Website URL			
Ministry of Education Family Education Website		All	Provides information on services and activities provided by family education centers in counties and cities across Taiwan	https://moe.familyedu. moe.gov.tw			
3i Interactive Learning Websites	iLove	Younger generation	Making friends, preparing for marriage	https://ilove.moe.edu. tw			
	iCoparenting	New parents	Coparenting	https://iCoparenting.moe.edu.tw			
	iMyfamily	Family members	Family learning	https://iMyfamily. moe.edu.tw			
List of excellent family education books		Husbands, wives, parents	Family learning	https://iMyfamily. moe.edu.tw			
iSafe Ministry of Education		Parents, guardians	Guide to online safety for children	https://isafe.moe.edu. tw/parents/			
eTeacher Ministry of Education		Elementary/ junior high school students and their parents	Online literacy	https://eteacher.edu. tw/Desktop.aspx			
Network Guardian Angels (NGA), Ministry of Education		Parents and guardians	Software that filters inappropriate online information and blocks inappropriate websites. Can be installed on family computers, laptops, smartphones, or tablets	https://nga.moe.edu. tw/2016/			
Famil	y Issues Hotlii	ne Service					
	185 nal Family ntion Hotline	Family members	Answers questions on parenting, parent-child relationships, marital relations etc.	Service hours: Mon-Sat. 9:00~12:00 14:00~17:00 Mon-Fri 18:00~21:00 If you are calling with a cellphone please dial the area code 02 before the number			



## Learning Ability Test

For employment reasons, some new immigrants need to obtain an academic ability certificate; to obtain one, they can take the Test of Academic Attainment through Self-study held by the Ministry of Education.



## Friendly Advice (7)

Test of Academic Attainment through Self-study

#### **★** Handling agency:

- 1. College-The 1st Division of Department of Technological and Vocational of Education, Ministry of Education Tel: 02-77365847
- 2. High School Division, High school-K-12 Education Administration, Ministry of Education Tel: 04-37061142
- 3. Elementary school and junior high school-Departments of Education in municipalities, and other local governments.

#### **★** Required documents:

- 1. Alien Resident Certificate, Passport, or ID Card of R.O.C.
- 2. Diploma of graduation
- 3. One 2-inch photo
- 4. Individuals need a grade 2, grade 3 or higher technician's license to take a vocational senior high school equivalent level graduation examination.
- 5. Individuals need a grade 2 technician's license or higher to take the junior college examination



## Making Good Use of Social Resources

There are many civil social welfare organizations in Taiwan that offer not only the "new immigrants life adaptation guidance courses," but also various kinds of study groups, self-development courses, lectures, arts and skills training courses, community services, and a diverse range of courses, which are good resources for new immigrants in Taiwan.



The contact information of some major civil organizations is as follows. If you have any living difficulties or adjustment problems, you may contact them for help.

- ► The Pearl S. Buck Foundation 02-25048088
- ► Good Shepherd Social Welfare Services 02-23815402
- ► Eden Social Welfare Foundation's New Immigrants Development Division 02-25580133 or 02-22306670 ext.7205
- Young Women's Christian Association (YWCA) 02-23140408
- ► TransAsia Sisters Association, Taiwan Taipei: 02-29210565 / Kaohsiung: 07-6830738
- ► Taiwan Women's Development Association 02-28911870
- ► Taipei New Immigration Woman and Family Service Center 02-25580133

## Consumer Protection for New Immigrants

Consumer Issues and Complaints:

For any consumer problems or complaints in Taiwan, please call the national consumer service hotline on 1950. Consumer service centers in each locality will also be happy to provide you with a professional and enthusiastic service to help resolve your problems. We remind you that the 1950 hotline is a charged service, with the tariff calculated in accordance with local city rates

#### Fraud Prevention:

The National Police Agency, under the Ministry of the Interior, has established the 165 Anti-Fraud Hotline and a Facebook Fans Page to provide information on how to counter the activities of fraud gangs. The public are encouraged to make full

use of these (165 Facebook page link).





## V. Living in Taiwan (Daily Life)

Delicious and Diverse Food	)
Comfy and Attractive Clothing	L
Living Safely and Conveniently 61	L
Rapid and Convenient Transportation	
Services 62	2





### V. Living in Taiwan

The four essential needs-food, clothing, housing and transportation are modern and convenient in Taiwan.



#### Delicious and Diverse Food

There is variety of fruit with abundant production in Taiwan, which is nicknamed "fruit kingdom." There are different types of fruit to choose from all year round. In Taiwan, rice is the primary food, while wheat-based foods are the second. Taiwan has a diverse dietary





culture, and you may buy food in traditional markets, supermarkets, 24-hours convenient stores, or shopping malls.

The "Night market" is one of the most famous features of dietary culture in Taiwan. There, you may find various kinds of local snacks or cuisines, which have gradually become unique to Taiwan and attractions for tourists.



### Comfy and Attractive Clothing

The temperature in central and southern parts of Taiwan do not vary much in the four seasons. The temperature in northern part is high in summer and slightly lower in winter. People usually wear casual and comfortable clothing. In winter, people wear heavy coats or jackets to keep warm. Spring and autumn are not obvious; therefore, people wear primarily winter and summer clothes. Given Taiwan's cultural diversity, there is no designated traditional costume or dress code in Taiwan, and "casual" is the widely accepted style here.



## Living Safely and Conveniently

There are many housing styles in Taiwan: detached houses and single-story houses in rural areas as well as apartments and high-rise buildings with elevators in urban areas.

When an emergency or disaster occurs, people may call toll-free number "110." For fire accidents or other emergencies at home, people may dial toll-free number "119" for immediate assistance.









## Rapid and Convenient Transportation Services

Domestic and international transportation in Taiwan is very convenient

### **Air Transportation:**

As for international airports, at present Taiwan Taoyuan International Airport, Taipei (Songshan) International Airport, Taichung International Airport and Kaohsiung International Airport operate flights to 143 of the world's major cities. In addition, 4 airline companies operate domestic flights between Taiwan's primary cities and islands.



#### **Bus:**

There are regional and island-wide buses to and from cities in Taiwan. The buses are also available for hire for tourism purposes.



#### Mass Rapid Transit (MRT) Systems:

Taipei, Taoyuan and Kaohsiung cities all have mass rapid transit (MRT) systems. The Taipei Metro system is made up of the Wenhu Line, Tamsui-Xinyi Line, Songshan-Xindian Line, Zhonghe-Xinlu Line and the Bannan Line, all operating. The Taoyuan Metro has one line that traverses the three municipalities of Taipei City, New Taipei City and Taoyuan City, connecting Taiwan High Speed Rail, the Taiwan Railways Administration network and Taiwan Taoyuan International Airport. The Kaohsiung Metro is made up of two lines and also connects to Taiwan High Speed Rail, the Taiwan Railways Administration network and Kaohsiung International Airport.



### Taiwan High Speed Rail (HSR):

Currently, there are 12 stations in operation, including Nangang, Taipei, Banqiao, Taoyuan, Hsinchu, Miaoli, Taichung, Changhua, Yunlin, Chiayi, Tainan, and Zuoying, and it takes as short as 94 minutes from Taipei to Zuoying. Please visit https://www.thsrc.com.tw or call 4066-3000 for more information. (Miaoli: 4366-3000; Taitung and Kinmen: 4666-3000; Matsu and mobile phone: 02-4066-3000).





#### Taiwan Railway Administration Services (TRA):

There are many different classes of service running on the Taiwanese railway system, which forms a loop round the entire island. Tickets can be bought on the day, or reserved in advance up to one hour prior to departure. Tickets can be reserved from two weeks (14 days) prior to departure, that is on a Monday it is possible to reserve tickets for the Monday of the week after next, but each Friday it is possible to reserve tickets for the weekend two weeks hence (that is on a Friday it is possible to reserve tickets for the Friday, Saturday and Sunday of the week after next). It is possible to reserve train tickets by phone (412-1111 or 412-6666, enter the service code 333) or online (http://railway.

hinet.net)



#### Sea Travel:

Keelung, Taichung, Kaohsiung and Hualien are the primary international ports for passenger vessels. Travel from Taiwan to its outlying islands, and between Kinmen and Matsu is mainly by air, with ferries as an auxiliary service.





## Taipei M.R.T. System Route Map

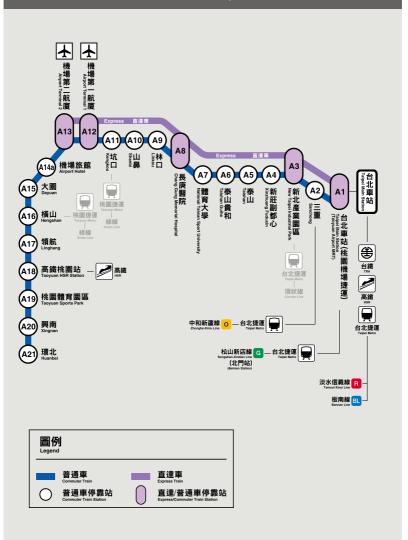






## Taoyuan M.R.T. System Route Map

## 系統路網圖 Route Map





## **Kaohsiung M.R.T. System Route Map**





# The following are traffic regulations that new immigrants should pay attention to:

- ▶ In Taiwan, the position of driver's seat is on the left-hand side; therefore, automobiles must be driven on the right-hand side of the road
- ▶ Drivers or pedestrians should abide by the direction of traffic signs, road markings and traffic lights, and obey traffic officers' commands and gestures.
- ► Given that drivers driving on the right side on the road, pedestrians have to look left and then right while crossing the roads
- ▶ Drivers without driver's license are not allowed to drive. Drivers should have driver's license approved by Taiwan government while driving.
- Car drivers, front-seat passengers, or passengers in the backseats of compact car should all wear seatbelts. Children aged 4 years or below should be seated in safety seats. Scooter riders and passengers should wear helmets.
- No speeding. Drive slowly in rainy or misty weather.
- ▶ Keep proper braking distance from the car in front.
- ▶ Drive slowly in the mountains. Switch to slow speed gear when going downhill.
- No rebuilt or remodeled vehicles, and no driving in a zig-zag manner, competing, racing and other dangerous acts allowed on the road.
- No drunk-driving.
- ▶ Whilst driving, it is forbidden to use handheld mobile communication devices, computers or other similar devices to make calls, conduct conversations, transmit digital date or any other actions which inhibit driver safety.



### **Driver's License Test Procedure**

#### **Light Motorcycle**



Processing fee / 250 License fee / 200

#### **Test Procedure**

Required documents: Alien Resident Certificate or ID card, 2 photos



Pass physical exam

Written exam (score over 85)

Driving exam (score over 70)

Get a license

#### Regular Heavy Motorcycle



Processing fee / 250 License fee / 200

#### **Test Procedure**

Required documents: Alien Resident Certificate or ID card, 2 photos

Driver's license registration

Pass physical exam

Written exam (score over 85)

Driving on-site exam (score over 70)

Road exam (score over 70)

Get a license

#### Motor



Processing fee / 450 License fee / 200

#### **Test Procedure**

Required documents: Alien Resident Certificate or ID card, 3 photos

Driver's license registration

Pass physical exam and Fitness Performance Test

Apply for learner's license

Written exam (score over 85)

Driving on-site exam (score over 70)

Road exam (score over 70)

Get a license

- \* Written or practical driving tests can be retaken 7 days after a failed examination.
- \* Physical examinations and written tests are valid for a year.
- ※ Applicants for the ordinary compact car license can register to take the written exam only after having completed 3 months of driving lessons (or attending after completion of a 5-week driving training short course).
- X People who have not obtained a vehicle or scooter driving license must first receive a safety lecture when taking a scooter test for the first time.



## ?

#### How can I acquire a Driver's License in Taiwan?

★ Handling agency: Motor vehicle supervision offices

#### **★** Prerequisites:

- 1. 18 years old and older
- 2. Certificate or document of permitted stay or residence over 6 months

#### **★** Procedures:

- 1. Take a physical examination and a fitness performance test given by public hospitals or public health agencies, or hospitals designated by motor vehicle offices (Except for those who apply for small light, regular light and regular heavy motorcycles).
- 2. Sign up → Taking paper exam → Taking driving exam → Get a license

#### ★ Required documents:

- 1. Certificate of visit permission or residence over 6 months.
- 2. Learner's licenses (not required for obtaining motorcycle licenses), formal licenses issued by foreign governments, or international licenses (expired or invalid one also accepted.)
- 3. Regular vehicles' driving license registration (Passing the physical examination and Fitness Performance Test required)
- 4. One 1-inch photo taken within the past 6 months (The format should be the same as the one on the physical examination form and learner driver's license.

#### Sample of Driver's License





# Where can I get information about the Driver's License Examination?

For downloads from the Directorate General of Highways, Ministry of Transportation and Communications motorbike/car written driving test questions database, go to the Online Exam/Download Question Bank at the "Directorate General of Highways" website (https://www.thb.gov.tw/) or directly input the website address:

- 1. Car driving test question database: https://www.thb.gov.tw/sites/ch/modules/download/download\_ list?node=30892007-f4d7-45f0-8a7e-863e7822fe5c&c=e94977a2-5a11-45ce-b530-5ca55d709ed3
- 2. Motorbike written driving test question database: https://www.thb.gov.tw/sites/ch/modules/download/download\_list?node=cc318297-734e-42f0-9524-284801e7064d&c=63e0f1f5-4574-4545-a6fe-987df50ee75f
- 3. Car/Motorbike online random mock test system: https://www.mvdis.gov.tw/m3-simulator-drv/



Motor riders and passengers should wear helmets



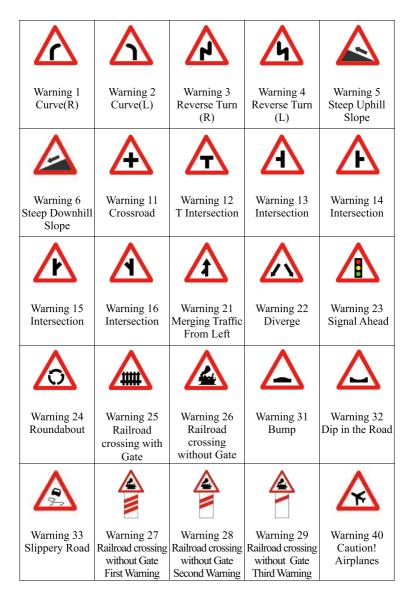
Drivers or passengers should fasten seat belts.



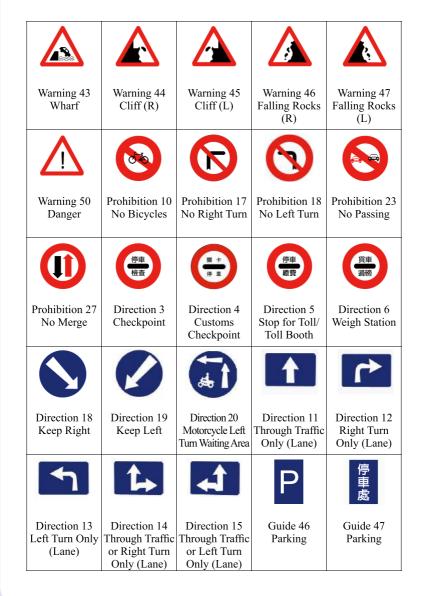
One of the test items in motor vehicle driving examination (Straight line balance riding)



## **Knowing the Traffic Signs**



## **Knowing the Traffic Signs**





## **Knowing the Traffic Signs**

Guide 48 Parking Sign	Guide 49 Handicapped Parking only	↑ 流 500 市 公 宣場 Guide 52 Tow pound	Guide 53 MRT station	Indication 54 Pedestrian Bridge
<b>~</b>		學校	醫院	}
Indication 55 Underpass	Indication 61 Catering services	Indication 62 School	Indication 63 hospital	Indication 64 Escape Ramp
	題 題			
Indication 65 Dead End	Indication 66 U-Turn Lane	Indication 67 Detour Ahead	Movable barricades	Fixed Traffic Barricade
À	300 (15)	20049	•	
Traffic Cone	Construction 5 Road Closed	Construction 11 Left Lane Closed	Construction 12 Left Lane Closed	Construction 13 Central Lane Closed
Construction 14 Central Lane Road Closed	Construction 15 Road Closed in the Middle			



## VI. LOHAS in Taiwan (Leisure)

Multi-faceted Community Resources ...... 76 Leisure and Travel at Holiday Times ....... 77





### VI. LOHAS in Taiwan

Leisure is an integral part of life in modern society. Planning appropriate leisure activities may improve your relationship with family members. Therefore, gathering all kinds of leisure information is important in modern family life.



## Multi-faceted Community Resources

A community's humanistic environment, public facilities, and education standards affect its residents' quality of life and children's





education. Therefore, comprehensive "community activity centers" are set up to provide residents a place for leisure and learning. These centers offer a series of courses, such as learning for life, cookery, housekeeping, parenting to help new immigrants learn local customs and Taiwan's cultural characteristics.



## Leisure and Travel at Holiday Times

Saturdays and Sundays are usually leisure time for outdoor activities and allow families to venture out and enjoy the beauty of nature. Taiwan is a beautiful place offering many travel options, including natural scenery such as Sun Moon Lake, Alishan's steam trains and sunrise, Xitou's original forests, Hualien's coastline, and many others. Besides, Jiufen, Lukang, Dajia, Daxi, and other old streets are also widely-received by tourists recently.

For more detailed travel information of Taiwan, please visit the Tourism Bureau's website: https://www.taiwan.net.tw/















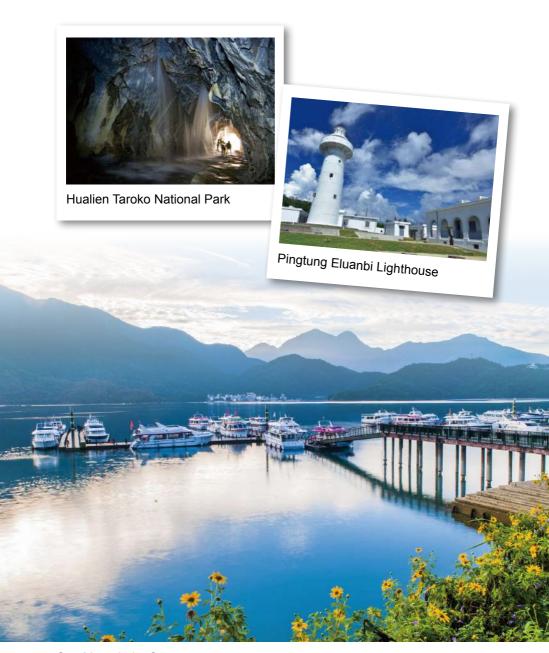
### If I go traveling abroad, what items am I forbidden from bringing back with me?

- ★ Travelers who go abroad or to the Chinese mainland are forbidden from importing animals, plants and other products (see table below) without permission. If you are importing animals, plants or other articles, you should fill out a customs declaration form and go through the red customs inspection lane. Those illegally carrying animals, plants, or other products which do not pass the quarantine inspection will be subject to a fine of unset degree; serious violators will be prosecuted.
  - \*\*Declaring items for quarantine; those that fail to pass quarantine procedures cannot be or are banned from being brought into the country.

procedures cultion of the cultion of the country.						
Category	Animals and plants	Products				
Animals	Dogs, cats, rabbits etc.	1. Animal meat categories (fresh, refrigerated, frozen and cooked, including vacuum packed products): 2. Processed meat products (including those that are vacuum packaged): (1)Dried or cured meta category: dried meat, cured meat, chicken's feet etc. (2)Products with meat fillings, such as steamed pork buns, meatballs, Vietnamese ham, dried pork floss egg rolls, in-flight meals or lunch boxes containing meat etc. 3. Uncooked egg (made) products. 4. Animal feed: Dog and cat food containing animal ingredients, pet chew toys made from animal pelt, unmixed animal feed etc. 5. Chinese herbal medicine containing animal ingredients.				
Plants	Live insects or harmful living creatures     Soil, near soil or harmful living plants     It is forbidden to import plant matter from an epidemic area or that has been transported through an epidemic area.	Fresh fruit     Soil     It is forbidden to import plant matter from an epidemic area or that have been transported through an epidemic area.				

- ★ For the relevant regulations on traveler quarantine, see the "Notes for Travelers on Quarantine" section of https://www.baphiq.gov.tw
- ★ Council of Agriculture. Animal and Plant Health Inspection and Quarantine Bureau Central Office phone line: 886-2-23431401 Fax: 886-2-23322200





Sun Moon Lake Scenery





Yangmingshan National Park



# VII.Social Welfare and Personal Safety (Welfare)

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## VII. Social Welfare and Personal Safety

New immigrants should take precautionary measures to protect one's own health and safety. If you are a victim of domestic violence or sexual assault, you should contact local government for help immediately.



### Structure of Social Welfare in Taiwan

Taiwan has abundant welfare resources, including health care, social insurance, welfare services, and social relief.

#### 1. Health Care

Health care includes general health examinations, children's preventive health care, pregnant woman's prenatal care and childbearing health care, and others. Health examinations are essential for the early detection, prevention, and treatment of diseases and reducing unnecessary worries or loss.

#### 2. Social Insurance

Social insurance is a form of welfare mechanism. Taiwan's social insurance scheme includes: labor insurance, farmers' health insurance, student groups' insurance, the national pension and National Health Insurance. The scheme provides safeguards for people's lives, and prevents citizens from becoming impoverished due to suffering illness, old age or at death, or for reasons of loss of income and extended hospital stays. National Health Insurance is Taiwan's primary form of social insurance. Foreign spouses with a valid residence permit and who have been resident in Taiwan for a period of six months and who have not left for a period in excess of 30 days should participate in the National Health Insurance scheme. However, those who are legally employed in Taiwan should be enrolled in the scheme by their employer from the day they start their employment, and are not subject to the 6 month restriction.

#### 3. Welfare Services

To overcome the language barrier often encountered by new immigrants in Taiwan, the Ministry of the Interior has established a special hotline to provide foreigners with assistance on matters of Taiwanese life on 0800-024-111. The hotline provides telephone advice in 7 languages, namely Chinese, English, Japanese, Vietnamese, Indonesian, Thai and Cambodian. The service provides advice on topics including adapting to Taiwanese life, education and culture, employment services, healthcare, personal safety, infant education, and visa and residence laws. Should you encounter any problem in Taiwan or any language barrier, please call this hotline.





### **Service times:**

- ★ Chinese, English, Japanese: 24 hours every day.
- ★ Vietnamese, Indonesian, Thai, Cambodian: Monday to Friday, 9am-5pm (not including national holidays and other holidays)

In addition, 22 Taiwanese counties/cities have also established service centers providing support to households with new immigrants (see Table 4 for details). In accordance with the individual needs of new Immigrants, these provide a comprehensive range of services, including: information services for issues faced by new immigrants, family social services, assistance with applications for social welfare, a range of courses and lectures such as classes tackling how to adapt to life in Taiwan, life skills, parent education seminars, growth groups, and multicultural activities.





## Friendly Advice (9)



### ★ New immigrants, new things grasp them for zero distance

The National Immigration Agency under the Ministry of the Interior has established a "New Resident Empowerment and Development Information Website." Subjects addressed include guidance for new immigrants on life in Taiwan,



education and learning, empowerment and employment, health and welfare, promotion of multiculturalism, new resident development fund etc. This details information on new resident related welfare, rights and interests.

The website is available in Chinese, English, Vietnamese, Indonesian, Thai, Burmese and Cambodian.(https://ifi.immigration.gov.tw)

### ★ Download LINE, keep up to date with the latest information

Make additions through the QR Code
 Go to the options menu and after selecting "Add as
 Friend" > "QR Code" obtain the QR Code for this account
 number to make someone a friend.



- 2. Search for official account number
  - (1)Go to the options menu and select "Official Account" > "Homepage," search for ID "@ifitw" and press "ADD."
  - (2)Go to the options menu and select "Official Account"> "Homepage," search for ID "New Resident Empowerment and Development Information Website" and press "ADD."



### 4. Social Relief

Social relief helps disadvantaged families and families with special needs with children's living subsidies, students' living subsidies, disaster relief or medical treatment, and others. Among them, the assistance for families with special needs has greatly helped new



immigrant families in difficult circumstances. The relief efforts include emergency living support, children living subsidies, children education subsidies, medical subsidies, children daycare subsidies, legal proceedings support, and discounted rate of business startup loans.



## Friendly Advice (10)



If your family encounters economic or living difficulties, please contact local government for further assistance.

- ★ Application department: Bureau of Social Affairs of County/City Government (Please see Appendix 4 for further information)
- ★ Contents of assistance: Emergency living relief, children living support, children education subsidies, medical subsidies, children daycare subsidies, legal proceedings support, discounted rate of business startup loans, and others.

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# Who can I ask for help if I have mental or emotional problems?

You can request assistance from the Community Mental Health Centers in each city/county. The professional staff in these centers can provide you with counseling and referral services.

You can call the Peace of Mind Hotline operated by the Ministry of Health and Welfare on 0800-788-995. This line provides a professional counseling service 24 hours a day for those facing mental or emotional issues.

Relief Hotline 0800-788-995



## Gender Equality, Mutual Respect

In order to implement the Convention on the Elimination of All Forms of Discrimination Against Women; to promote gender equality, mutual respect, and a zero-tolerance attitude to gender-based violence among all citizens; and to raise awareness of gender issues among the judiciary when handling cases involving women and children, the Department of Gender Equality of the Executive Yuan has produced seven core discussion topics for gender equality policy-making: "Power, Policy and Influence," "Employment, Economy and Welfare," "Education, Culture and Media," "Personal Safety and Justice," "Health, Medicine and Care," "Family, Marriage and Domestic Life," and "Environment, Energy and Technology." The policy measures that accompany them will help build a safe and secure environment for citizens of both genders. Citizens with gender-related complaints are encouraged to contact the Gender Equality Complaint Mailbox, established by the Gender Equality Committee of the Executive Yuan. Please see https://www.gec.ey.gov.tw for more details.



## Personal Safety

The safety problems encountered by new immigrants are mostly domestic violence, sexual assault and human trafficking:

#### 1. Domestic Violence

"Domestic violence" refers to a situation in which "a member of the family uses physical, mental or economic harassment to control, threaten or engage in any other type of illegal injurious behavior." In this context, "family member" can refer to a spouse or former spouse, someone with whom you cohabit or previously cohabited, a parent or family member, current or former direct blood relatives or marriage relatives and collateral relatives by blood or marriage within four degrees of consanguinity. Physical violation refers



to behaviors such as abusing, abandoning, selling to others, forcing, enticing to engage in inappropriate work or behavior, using children and teenagers to commit crimes, injuring others, hampering freedom, sexual assault, and others. Actions include whipping, beating, kicking, beating with fists, pushing, pulling, flinging, tearing, slapping, grabbing, biting, burning, twisting the body, clutching hair, grabbing throat or using apparatus to attack. Mental violation refers to:

- (1) Verbal violence: Using speech and tone to threaten and frighten for controlling victims, such as abusing, shouting at, mocking, scaring and threatening to hurt the victims or their relatives, and threatening to use violence.
- (2) Mental abuse: Eavesdropping, following, observing, ignoring, despising, humiliating, falsely accusing, attempting to control the victims, and other inappropriate behaviors which may cause spiritual suffering.
- (3) Sexual abuse: Forcing to engage in sexual or special sexual activities, watching sex activities, erotic films and pornography, and others.
- (4) In economic terms, a violation refers to: refusal to provide living expenses, excessive control of family finances, being forced to serve as a guarantor or lend money and any other behavior that maliciously does harm to self-esteem.

### If you suffer from domestic violence, we suggest:

- (1) Keep calm, and do not enrage the counterparty to avoid inflaming the situation.
- (2) Protect yourself, especially those important parts of your body, such as head, face, neck, breasts, and belly.

- (3) Cry out for help from family members or friends.
- (4) Keep distance immediately and go away from the locality to ask for help from friends, family members, or others.
- (5) If there is any emergent danger, dial 110 to report the case to the police and ask for help.
- (6) Go to the hospital for injury diagnosis, and try to take pictures of the injuries.
- (7) If you need any legal assistance, injury diagnosis, emergency treatment, psychological therapy, guidance, and temporary shelter, please dial 113 Protection Hotline or ask for assistance from County/City Center for Domestic Violence and Sexual Assault Prevention (Please see Appendix 7).

### 2. Sexual Assault

Sexual assault is the use of emotional or physical violence to force another person to engage in sexual activities, including rape, coercion, threat, hypnosis, and others. Serious sexual assault behaviors include sexual intercourse, oral sex, Coitus interrupts, touching sexual organs, sexual molestation, and others. If you are a victim of such sexual assault, you should:

- (1) Do not wash or change the clothes, keep every piece of evidence, and go to the hospital for injury diagnosis and select evidences
- (2) When reporting a sexual assault to the police, a police officer will accompany you to a hospital for a detailed examination, check-up and to gather evidence.
- (3) During the examination or interrogation, you may ask the company of legal representative, spouse, direct or collateral line relatives, parents or social workers.



- (4) During the investigation, your identity and related documents will be kept confidential. Please do not worry.
- (5) If you need legal support, medical treatment and injury inspection and verification, emergency treatment, psychological counseling, guidance or shelter call the 113 Protection Hotline or seek help from a county/city government Domestic Violence and Sexual Assault Prevention Center.
- (6) If there is any emergent danger, dial 110 to report the case to the police and ask for help.

# How do I get help if I unfortunately suffer from domestic violence or sexual assault?

Domestic Violence and Sexual Assault Prevention Centers have been established across Taiwan, providing new immigrants with legal assistance, emergency treatment, psychological counselling, advice and refuge services. If you are unlucky enough to experience domestic violence or assault, we recommend you immediately call the 113 Protection Hotline, which provides free help services. Otherwise, request assistance from one of the Domestic Violence and Sexual Assault Prevention Centers established in each county. Otherwise, dial the emergency number 110 to report a crime to the police, request medical treatment, make a court application for protection or request advice.

# ?

# What is sexual harassment? How do I get help if I am sexually harassed?

Sexual harassment is a behavior of sexual nature that continues even after the individual made it clear that it is unwanted. They include: (1) Using behaviors of accepting or rejecting from others as conditions of acquiring, losing, or decreasing benefits of work, education, training, service, plans or activities. (2) Displaying or broadcasting words, pictures, sound, images or any other things, or having speech of prejudice, insult or others, and damaging others' dignity, or causing other people to feel fear, hostility or offended, or affecting other people's work, education, training, service, plans, activities or normal lives.

Victims may go to the police station to report the case. Police stations will record, and investigate your case and protect the evidence.

If employees are harassed by employers according to Gender Equality in Employment Law, victims may sue via the designated body within the company.





### 3. Human Trafficking

Human trafficking is defined as the following: the intent to force others to engage in prostitution, labor for which compensation is not equivalent to the burden of work, or organ harvesting, through the use of violence, coercion, intimidation, detention, monitoring, drugs, hypnotism or fraud, the deliberate concealment of important information, improper use of debt obligations, withholding important documents, taking advantage of another's helpless position or any other methods which violate the wishes of the individual; the recruitment, trading, taking into bondage, transportation, delivery, receipt, harboring, concealment, brokering, or accommodation a local or foreign person or any of the above methods to cause others to engage in prostitution, or labor for which compensation is not equivalent to the burden of work, or organ harvesting; intent to cause any persons under the age of 18 to engage in prostitution, labor for which compensation is not equivalent to the burden of work, or organ harvesting; the recruitment, trading, taking into bondage, transportation, delivery, receipt, harboring, concealment, brokering, or accommodation of a local or foreign person or using any of the above methods to cause a person under the age of 18 to engage in prostitution, labor for which compensation is not equivalent to the burden of work or organ harvesting.

Tricks often used by criminal trafficking organizations include: promises of opportunities for employment, education or marriage, arranging a free passport, or arranging a tourist visa, promising to arrange a work permit, transport across borders and more.

The victims of human traffickers are not distinguished by age or gender. Traffickers may target women and children, but they also target adult men. Therefore, we remind everyone to be on alert-make sensible decisions and seek aid immediately if in need. Not all human traffickers are strangers to their victims, they could also be friends, neighbors or relatives. They can be organizations or individuals. And so we remind you:

- To understand the content of every document before you sign it.
- To keep your passport or airline tickets safe.
- Carry your family phone number with you, and memorize Taiwan's free helpline number: 110. For free advice or to report an incident to Taiwan's dedicated hotline for human trafficking call 02-23883905 or call the Ministry of Labor hotline on 1955.
- To prevent your own body from getting harmed by someone else





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## How to identify the victims of human trafficking?

If you have an opportunity to talk with someone suspected to be the victim of human trafficking, you may try to separate them from accompanying persons, such as the individual's spouse, family members or employers, because these persons may be the perpetrators of human trafficking. And you may ask following question to make sure if they are the victim of human trafficking:

- 1. Did you ever suffer threat or harm because of trying to go away?
- 2. What is the conditions of the place you work or live?
- 3. Where do you eat and sleep?
- 4. Are you controlled while eating, sleeping, and going to the bathroom?
- 5. Are your doors and windows locked?
- 6. Does anyone threaten your family to force you to do things that you don't want to do?

Emergency Rescue Hotline 110



or 1955 (the Ministry of Labor hotline)

or 02-2388-3095







## II. National Health Insurance (Public Health)

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### VIII. National Health Insurance

"National Health Insurance" is the most important social insurance in Taiwan. It emphasizes the promotion of all citizen's physical and mental health and living quality. The terms of insurance and the content of service are relevant to the healthy living of foreign spouses in Taiwan.



## Join the National Health Insurance Scheme to Live **Without Worry**

"National Health Insurance" is the major social insurance foreign spouses may apply to join according to the law after they arrive in Taiwan, and the terms of insurance and contents of service are as follows:

### 1. Eligibility for National Health Insurance

All those who have identity papers granting permission to reside in Taiwan, and who have resided in Taiwan for a 6 month period with no one journey abroad in excess of 30 days, when they reach a total 6 month period of residence after time spent abroad is subtracted from the total, should participate in the National Health Insurance scheme. However, employees should be registered for National Health Insurance by their employer on the day they begin their employment and are not subject to the 6 month restriction.

### 2. Application Process

Foreigners who are eligible to join the National Health Insurance scheme should prepare a photocopy of their ARC and follow the procedure below.

- ► Employees of a fixed employer should apply for National Health Insurance through their employer.
- ▶ Unemployed foreign spouses who have continuously resided in Taiwan for 6 months or have been a resident for a total of 6 months after time spent abroad is subtracted from the total and with no absences abroad for more than 30 days should apply alongside their Taiwanese spouse.
- Foreigners who are unemployed and who are not eligible to apply for insurance as a dependent should be a resident in Taiwan for 6 months or have been a resident for a total of 6 months after the time spent abroad is subtracted from the total and with no absences abroad for more than 30 days should apply by taking a photocopy of their resident certificate to their local (village, town, city or district) administration office to arrange insurance.









## Friendly Advice (11)



When pregnant, foreign spouses who already have National Health Insurance can directly go to the hospital or clinic for prenatal examinations. If you haven't yet received national health insurance, you can apply for a prenatal examination subsidy from your local government's health office, with a maximum allowance of 10 examinations per child. As of January 1st 2015, according to the "Medical Service Organization's Preventative Healthcare Service Notice," financial subsidies are distributed according to the standard allowance of pregnant women's prenatal examination.

## ★ Required documents for foreign spouses who have not joined the National Health Insurance:

- 1. Original copy of Household Certificate Transcript.
- 2. Original copy of resident certificate or travel certificate etc. documents.

### **★** Procedures of application for prenatal examination subsidization:

- 1. Prepare all documents.
- 2. Public Health Center staff will issue a prenatal examination case record slip to be the proof of medical treatment upon confirmation.
- Pregnant women who bring their prenatal examination record together with their prenatal health handbook to the medical institution where they get their prenatal examination will be charged a reduced cost for their examination.



# What is a cervical smear test? Where can I have the test done?

All sexually active females should receive a smear test once every three years. The government provides a smear test once a year for all females over 30 years of age as a health protection service.

- **1. Test providers:** NHI authorized departments of obstetrics and gynecology, family medical clinics or hospitals.
- 2. Necessary documents: health insurance card and ID card.
- **3. Before your smear test:** on the day before your test please do not bathe or douse the vagina or use vaginal suppositories. Do not engage in sexual activity the night before, and avoid taking the test during your menstrual period.



## How can I choose the appropriate contraception?

Before choosing a method of contraception, you should discuss the options with your doctor and choose the method that is right for you. Common methods of contraception include:

- 1. Intrauterine Device (IUD): devices include the IUD, LePu, Copper IUD, Muti Le, etc. Contraceptive devices placed in the uterus to prevent pregnancy can be used six weeks after giving birth, and the rate of effectiveness is over 95%.
- **2. Oral Contraceptives:** A form of hormonal treatment. If used as directed it can be over 99% effective at preventing pregnancy.
- **3. Condoms:** If every time you engage in sexual intercourse you use this product correctly from the beginning to the end, the rate of effectiveness is over 90%.
- **4. Tubal ligation (tubectomy), Vasectomy:** Using this method those who do not want to have children can permanently prevent pregnancy, with a rate of effectiveness of nearly 100%.



### 3. Service Items of National Health Insurance

To provide outpatient and inpatient treatment services for the insured with diseases, injuries, and child-bearing related incidents. But the insured person shall be responsible for partial medical expenses according to related regulations.

# 4. When Visiting the Doctor, Remember to Take Your Insurance Card

Whether you are visiting the doctor, getting a prescription or having a medical examination, please remember to bring your insurance card to all hospitals or clinics with a national health care insurance symbol hanging by the doorway in order to use your medical insurance in the appropriate capacity. Please comply with the standard registration fees and charges of your clinic or hospital and claim in accordance with the regulations governing health insurance

If for some reason you do not have your health insurance card with you when receiving medical treatment, you must first pay all medical expenses yourself. As long as you bring your medical insurance card to the clinic or hospital where you received treatment within ten days (not including holidays), the clinic or hospital will immediately deduct the appropriate charges and return the remainder to you.



## Prenatal Examinations for Mothers-to-be

Mothers-to-be shall maintain good health and rest while being pregnant, get appropriate nutrition, and have prenatal examinations in a timely way to understand fetus growth, which are issues most important during pregnancy.

## Sample of National Health Insurance IC Card





<sup>1</sup>

## Protecting Yourself Against HIV/AIDS

The contraction of HIV does not distinguish between gender and sexual orientation and so the best way to avoiding it is to have one sexual partner and encourage your other half to always use a condom and to do so correctly. It is recommended that anyone who engages in sexual activity should have an HIV test and all local health bureaus (offices) provide a free screening service. The government also subsidizes the provision of free anonymous screening services at 44 hospitals around Taiwan, based on the fact that early diagnosis enables early treatment.

Whether you have a National Health Insurance Card or not, the government provides a free HIV screening service for all pregnant women. In addition, when receiving pregnancy check-ups during the first four months of labor expectant mothers should also screen for HIV to ensure the baby is not infected. Pregnant women with HIV are provided with free pharmacotherapy, regular follow-up assessments, an appropriate method of delivery, while the baby is given preventative treatment and breast milk substitutes. For more information please contact your local health bureau, visit the Taiwan Centers for Disease







Control (CDC) website (https://www.cdc.gov.tw) or make inquiries through the CDC toll-free hotline 1922 (or 0800-001922).

Based on the "Human Immunodeficiency Virus Infection Prevention and Patient Rights Protection Act," if a Mainland Chinese spouse is infected with HIV he/she should seek treatment and regular examinations at an AIDS-designated hospital. The CDC will subsidize the cost of the first two years of medical care after the patient starts taking the prescribed medicine. After two years, the medical fees will be paid by the National Health Insurance Scheme, though part of the burden will be covered by the CDC.



### Immunization for Babies and Children

## 1. How to Continue Children's Immunization If They Frequently Travel between Countries?

Immunization schedules vary from country to country due to different epidemics in each country. Thus, when taking children to stay or travel between countries, parents should learn about the required immunization and the immunization schedule in the country they stay, and complete the required immunization. After coming back to Taiwan, parents may bring the immunization record of their children to the local public health center or hospital to complete inoculations of make-up immunization.

### 2. Keeping and Reissuing Records of Immunization

From when a child is born, a record of their vaccinations and the place of vaccination are kept in their 'Prophylactic Vaccination Timeline and Record' (at present this is incorporated into their Child Health Handbook). This assists medical professionals in ensuring your child is afforded constant protection against diseases, completing any necessary follow-up care, and for the purposes of later health enquiries. When a new student enters a kindergarten or primary school, it is essential to provide the school with a photocopy of this timetable. If following school checks it is found that a course of immunization has not been completed, supplementary vaccinations will be arranged. For students working or studying abroad, it is likely that foreign states will request immunization information on entry. If your child's vaccination record is lost, a new copy can be requested from the institution which performed the vaccinations. If vaccinations have been performed in different places, please contact the local Department of Health of your current place of residence, who should be able to access an electronic, unified record of your child's vaccinations.



### Immunization for Adults

The health certificate for foreign nationals applying for residency covers a range of tests and includes requirements for positive antibody tests for measles and rubella. The Center for Disease Control currently provides female foreign spouses of childbearing age (15 to 49), when applying for a residence visa/permanent residence or who already acquired residence in Taiwan, with a free MMR vaccine should they test negative for rubella. This vaccine is available from any health bureau



If a pregnant woman is confirmed as never having contracted German measles, she should avoid visiting any German measles epidemic areas and after giving birth visit the nearest health center (Taipei City Hospital has outpatient departments in the city's 12 administrative districts) or a contracted hospital where she should present a Negative German Measles Antibody Certificate for an MMR vaccination, to ensure her own health, that of the newborn and any future children

# ?

# What is a mammogram? Does the government subsidize this test? Where can I have the test done?

A mammogram is a kind of X ray technology that uses low doses of radiation to examine the breast in order to detect calcification and tumors in order to discover asymptomatic breast cancer at early stages. Currently, it is confirmed to be the most effective screening tool, foreign research shows that for women over 50 regularly receiving a mammogram reduces the rate of death from breast cancer by 20-30%.

## The government subsidizes the fee of one mammogram examination every two years for the following women:

- 1. Women between 40-44 whose direct kin suffers from breast cancer (namely a paternal grandmother, maternal grandmother, mother, daughter, or sister that suffers from breast cancer).
- 2. Women between 45 and 69, please bring your health insurance card and your identity card to the mammogram certified medical institutions. You can make queries or contact your local health bureau/office on the National Health Department website (https://www.hpa.gov/tw).



## Friendly Advice (12)



Please contact local public health centers for health counseling and the following services:

- 1. Health examinations and guidance.
- 2. Various kinds of health knowledge and lectures.
- 3. Guidance for contraception or prenatal examinations.
- 4. Various kinds of examinations for infants and children.











## IX. Enjoy Work (Employment)

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### IX. Enjoy Work

The government highly values the development of personal abilities and therefore has developed a series of employment services, vocational training, and enterprise startup programs.



### Work to Make Your Dreams Come Ture

Taiwan's economic prosperity serves as the fundamental for finding jobs or creating new business. If foreign spouses are qualified to stay, as a permanent resident or resident, they can work in Taiwan without a work permit or ID Card.





If foreign spouses want to look for work, they can bring their valid resident cards to the employment agency. The public employment agency provides various kinds of employment services, including registration for job bank, employment consultations, employment recommendation services, accompanying services for interviews and coordinating employer services. Foreign spouses can also call the Labor Department's Employment Services Customer Service hotline for a free consultation: 0800-777-888, providing 24 hour specialized service, or you can go to the Department of Labor's Workforce Development Bureau Taiwan Employment website (https://www.taiwanjobs.gov.tw) to make inquiries about seeking employment.

The Labor Department's Workforce Development Bureau' free employment services hotline



0800-777-888

Taiwan Employment website (https://www.taiwanjobs.gov.tw)

# P Do I need to apply for a work permit if I want to work in Taiwan?

If foreign spouses are married to citizens who have Taiwan-based household registration and have been granted residence, they can work legally without a work permit or ID Card.

Foreign spouses looking for employment or currently employed are all protected by the "Employment Services Act" and "Gender Equality in Employment Act", and employers cannot treat foreign spouses differently or discriminate against them in recruitment,



candidate evaluation, use, distribution, deployment, performance appraisal, promotion, salary, retirement and resignation. In addition, employers must not dismiss a foreign spouse due to circumstances related to marriage, pregnancy, delivery or childcare.

Employers must comply with the regulations regarding taking out workers insurance for foreign spouses, employment insurance and national healthcare insurance, and must comply with the Labor Standards Law. Employers must not pay less than minimum wage (The current minimum basic wage is NT\$22,000/month, NT\$140/hour; these will be increased to NT\$23,100/month and NT\$150/hour on January 1, 2019, respectively.)

# Every public employment service organization provides the following services:

- ► Employment registration for those seeking a job, employment consultation, vocational training counseling, and individualized employment services.
- ► The newest employment opportunities and information about vocational training.
- Accompaniment to interviews and coordinated employer services.
- Allowances for temporary work, career advancement and reentry planning as well as short term employment opportunities.
- Strengthened advocacy to employers and elimination of the obstacles to employment for foreign spouses, increasing employer willingness to hire.
- If foreign spouses have related needs, they will be referred to other social welfare organizations and health care institutions.



### Getting a Grip on Job Market Information Brings Greater Opportunities

Unemployed foreign spouses can attend free professional training courses run by the branches of the Ministry of Labor's Workforce Development Agency. Otherwise, you are free to attend professional training courses run by local government to assist you in acquiring specialized skills to increase your employability. Available professional training courses include make-up, hairdressing, catering, computing and secretarial skills, childcare, care serves, domestic administration and others. For the duration of your training course, childcare will be provided, or a subsidy to support the cost of childcare, allowing attendees to concentrate on their studies without worry for their dependents. Those who qualify for the "Promoting New Immigrants into Employment Subsidy" can further apply for living allowance to support them through professional training. For all forms of training courses, please direct your enquiries to public employment service agencies or see the Taiwanese Employment website run by the Development Bureau of the Ministry of Labor.



Taiwanese Employment website run by the Development Bureau of the Ministry of Labor: https://www.taiwanjobs.gov.tw



For a foreign spouse to take an examination for a professional qualification, you must have a residence permit. In addition, we provide 6 level one qualifications in caregiving, healthcare service staff, beauty care, female hairdressing, Chinese cookery (meat and vegetarian , baking (bread, Western cakes) oral test services. For information on professional certification exams, please refer to the General Regulations, issued annually, or inquire of the Professional Certification Centers run by the Development Bureau of the Ministry of Labor.



Professional Certification Center, Development Bureau, Ministry of Labor: <a href="https://www.labor.gov.tw">https://www.labor.gov.tw</a>

Where can I file a complaint if I am discriminated against at work?

If there is any question about employment, new immigrants can get help from public employment service agencies If new immigrants suspect that employers might violate the Labor Standards Act, Employment Service Act, or Gender Equality in Employment Act, then they should file a complaint to local agencies-in-charge, such as labor and social units of the central and local governments. These agencies will handle the case according to the law. If the violation is confirmed, then employers will be fined.



### Friendly Advice (13)



There are many locations for acquiring employment information in Taiwan, please make good use of them if needed:

- ★ Physical services: The public employment agencies of each locality or employment centers (Employment Services Centers (Taiwan), private employment agencies.
- ★ Online services: employment network for the whole country (https://www.taiwanjobs.gov.tw), job advertisement boards run by local government in each area, and civil talent bank websites.









## Financial Management and Inheritance

(Finance and Taxation)

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### X. Financial Management and Inheritance

What should I do with my income? As you get a little richer, do not forget the duty of "paying taxes honestly" as a citizen.



### **Managing Finances Well Makes Our Life Better**

Managing family income and expenses efficiently is a requirement for happy lives. In Taiwan, people can use many ways to invest and do financial plans, such as bank deposit, stocks, and bonds. People with personal profit or interest incomes of investment should pay income taxes according to the law of R.O.C..

# 1. Opening a Bank or Post Office Account and Applying for a Credit Card

In order to manage salary payment and company business revenues, enterprises usually use bank or post office accounts to pay salaries. Therefore, people should open accounts at banks or post offices for salary transferring. New immigrants can go to banks or post offices in their residential areas to open accounts after coming to Taiwan.

The procedures and certificates for opening an account are as follows:

### (1) Bank

### **©**Certificates

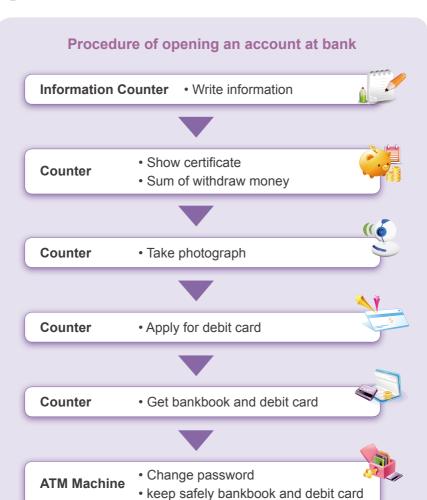
- ▶ Dual certificates: No matter if you have ID Card, or Alien Resident Certificate, you should also take health insurance card, passport, driver's license, or student ID.
- Seal.
- Sum of money to open the account.

### **Procedure**

When you decide to open an account at a bank, you can ask at the information counter and show your relevant certificates. The service clerk will help you finish the procedure. The procedure includes:

- Fill in account information, household registration information in accordance to your certificate.
- ▶ Decide the sum of money you'd like to deposit when you open the account.
- ► For protecting customer's benefit, a customer service clerk will take a photograph of you as reference.
- Customer service clerk will ask you if you'd like to apply for a"debit card" for withdrawing money from ATMs (Automatic Teller Machines).
- After opening the account, you'll get a passbook and debit card. Then you have to go to an ATM and change your password to protect the privacy of your information.
- ▶ At present, most debit cards (or Integrated Circuit Card, IC Card) of each bank allow users to deposit, withdraw, and transfer money as well as pay tax, change passwords,







list account balance, and others. Some of them are now combined with financing functions. If the client needs a credit card, cash card, or function of worldwide withdrawal, additional contracts will be required.

### (2) Post Office

### Certificates

- ▶ "Passport" and "Alien Resident Certificate" or "Record of ID No. in the Republic of China" (For example, health insurance card, household certificate, household copy, and passport).
- ► Seal (bank signature).
- ► Money (More than NT\$10) for opening an account.
- ► Application in person.

### Procedures

▶ Fill out Application for postal passbook savings account, account agreement, as well as the certificates listed above, and then open an account in a local post office.

### O Notes:

Those who are not fluent in either Chinese or English will require a third person to accompany them to assist them. The third person must show their National ID card, and leave a photocopy of it for the record.







### 2. Personal Cousolidated Income Tax Declaration

Foreign spouses who have no fixed abode in Taiwan and who have spent less than 183 days of the tax year within Taiwan are exempt from the obligation to file an income tax return. For income that does not come within the category of exemptions, tax should be paid in line with the tax rate. If the spouse is a R.O.C. national living within R.O.C. territory, then it is also possible to choose to file a joint declaration.

Foreign spouses who are normally resident in Taiwan and have a fixed address, or for those who have no fixed abode but who have been in Taiwan for over 183 days in the tax year, in the year of either marriage or divorce may choose whether or not to file a single or joint tax declaration with their spouse. In years with a pre-existing marriage relationship, couples should file a joint income tax return, and may choose to name either husband or wife as their tax representative. Declarations should be made promptly to the tax authorities of the representative's household registration address.

- ▶ Declaration Period: From May 1 to 31 annually
- ▶ Declaration Mode: Tax payer may make declaration in artificial, 2-dimensional bar code or on the internet.
- Effective Inheritance, Setting Down Roots in Taiwan
  If a citizen dies, his/her foreign spouses have to pay inheritance



tax when inheriting the citizens' property according to the law; if the foreign spouse gives others the property, then he/she should declare gift tax according to the law.

### 1. Declaration Categories

- ▶ Inheritance tax declaration: When an R.O.C. national dies, an inheritance tax will be levied on his/her merged property both within the R.O.C. and abroad.
- ▶ Gift tax declaration: A gift tax will be levied on assets within the R.O.C.gifted to a foreign spouse who has not yet completed the naturalization process to become an R.O.C.citizen; those who have completed the naturalization process to become an R.O.C.citizens and who normally reside within the R.O.C. will be liable for gift tax no matter whether the property gifted is within or without the borders of the R.O.C..

### 2. Authority Receiving Declaration

- ▶ Inheritance tax: When an R.O.C. national dies, a declaration should be made to the tax collecting authority of his tax domicile.
- ➤ Gift tax: A foreign spouse who have completed the naturalization process and are R.O.C. nationals normally reside in the R.O.C. should make a declaration to the tax collecting authority of their tax domicile. Under all other circumstances, the declaration should be made to the Taipei Internal Revenue Service.







### 3. Declaration Period

- ▶ Inheritance Tax: Six months from the day a citizens dies.
- ► Gift Tax: A foreign spouse give others more than gift tax exemptions within 30 days.

### 4. Required Documentation

- ▶ Inheritance tax: Inheritance tax declaration form, the death record of the deceased, the household information of the heir and 2 copies of the inheritance system table.
- ▶ Gift tax: Gift tax declaration form, photocopy of the household registration of the donor, and a copy of the gift contract.
- ► For other required supplementary documents, please see the inheritance and gift tax declarations advice issued by the tax authorities of all relevant countries.

# Conclusion: Being a Taiwanese and Finding Your Own Value; God Helps Those Who Help Themselves

After being a new immigrant in Taiwan, you need to have an attitude of learning to face a new life here, and keep your own family peaceful and happy. Verbal communication, maintaining good relationship with spouse or their family, knowing every kind of service agencies, learning to cook Taiwanese cuisine, and others may help you adapt to living in Taiwan as soon as possible.

Besides, you may share what you've learned with others, help friends to get involved in Taiwan, and encourage them to learn how to get along with their spouses actively, treat their families and elders well, and teach their children. You can even be volunteers in various kinds of foundations, non-government organizations or communities, and share your experiences with others to help new-comers overcome their difficulties and create harmonious families.



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# Appendix 1 Phone Numbers and Addresses of National Immigration Agency County/City Service Centers, Ministry of the Interior

Department	Address	Tel No.
Keelung City Service Center	11F. Building A, No.18, Yiyi Rd.,Zhongzheng District, Keelung City	02-24276374
Taipei City Service Center	No.15, Guangzhou St., Zhongzheng District, Taipei City	02-23889393
New Taipei City Service Center	1F., No.135, Min'an Rd., Zhonghe District, New Taipei City	02-82282090
Taoyuan City Service Center	1F, No.106, Xianfu Rd., Taoyuan District, Taoyuan City	03-3310409
Hsinchu City Service Center	1F., No.12, Sec. 3, Zhonghua Rd., North District, Hsinchu City	03-5243517
Hsinchu County Service Center	1F., No.133, Sanmin Rd., Zhubei City, Hsinchu County	03-5519905
Miaoli County Service Center	No.8, Lane 1291, Zhongzheng Rd., Miaoli City, Miaoli County	037-322350
Taichung City First Service Center	1F., No.22, Wenxin S. 3rd Rd., Nantun District, Taichung City	04-24725103
Taichung City Second Service Center	No.280, Zhongshan Rd., Fengyuan District, Taichung City	04-25269777
Changhua County Service Center	1F.,No.2, Sec. 3, Zhongshan Rd., Changhua City	04-7270001
Nantou County Service Center	1F., No.87, Wenchang St., Nantou City, Nantou County	049-2200065
Yunlin County Service Center	1F., No.38, Fuqian St., Douliu City, Yunlin County	05-5345971
Chiayi City Service Center	2F., No.184 Wufeng North Rd.,East District, Chiayi City	05-2166100



Department	Address	Tel No.
Chiayi County Service	1F., No.6, W. Sec., Xianghe 2nd Rd., Puzi City, Chiayi County	05-3623763
Tainan City First Service Center	No.370, Sec. 2, Fuqian Rd., West Central District, Tainan City	06-2937641
Tainan City Second Service Center	1F., No.353, Zhongshan Rd., Shanhua District, Tainan City	06-5817404
Kaohsiung City First Service Center	7F., No.436, Chenggong First Rd.,Qianjin District, Kaohsiung City	07-2821400
Kaohsiung City Second Service Center	No.115, Gangshan Rd., Gangshan District, Kaohsiung City	07-6212143
Pingtung County Service Center	1F., No.60, Zhongshan Rd., Pingtung City	08-7661885
Yilan County Service Center	4F., No.16, Lane 160, Sec. 3, Chunjing Rd., Luodong Town, Yilan County	03-9575448
Hualien County Service Center	5F., No.371, Zhongshan Rd., Hualien City, Hualien County	03-8329700
Taitung County Service Center	No.59, Changsha St., Taitung City, Taitung County	089-361631
Penghu County Service Center	1F., No.177, Xinsheng Rd., Magong City, Penghu County	06-9264545
Kinmen County Service Center	2F., No.5, Sec. 1, Xihai Rd., Jincheng Town, Kinmen County	082-323701
Lienchiang County Service Center	2F., No.135-6, Fuwo Village, Nangan Shiang, Lienchiang County	0836-23738





### Appendix 2 Contact Information of Bureau of Consular Affairs & Branch Offices of MOFA (Ministry of Foreign Affairs)

Office/ Consular Affairs Bureau, Ministry of Foreign Affairs

Address/ 3F, Northen Building of Central Union Office Building No.2-2,

Sec. 1, Jinan Rd., Zhongzheng District, Taipei City

Tel/

- ★ Reception: 02-23432888
- ★ Passport enquiries: 02-23432807 02-23432808 Fax:02-23432819 • 02-23432972
- ★ Visa counter:02-23432866 02-23432867
- ★ Visa enquiries:02-23432885 02-23432895 Fax:02-23432883 • 02-23432893
- ★ Document certification counter:02-23432965
- ★ Document certification enquiries:02-23432913 02-23432914 Fax:02-23432920

Office/ Central Office, Ministry of Foreign Affairs

Address/ 1F., No.503, Sec. 2, Liming Rd., Xitun District, Taichung City

Tel/ 04-22510799 Fax/ 04-22510700

Office/ Southern Office, Ministry of Foreign Affairs

Address/ 2-3F., No.436, Chenggong 1st Rd., Qianjin District, Kaohsiung City

Tel/ 07-2110605 Fax/07-2110704 • 07-2110523

Office/ Eastern Office, Ministry of Foreign Affairs

Address/ 6F., No.371, Zhongshan Rd., Hualien City, Hualien County

Tel/ 03-8331041 Fax/03-8330970

Office/ Yun-jia Southern Office, Ministry of Foreign Affairs Address/ 2F., No.184, Wufeng North Rd., Chiayi City Tel/ 05-2251567 Fax/ 05-2255299





# Appendix 3 Foreign Affair Division of County/City Police Department

Department/ National Police Agency International Group

Address/ No.7, Sec. 1, Zhongxiao E. Rd., Zhongzheng District, Taipei City Tel/ 02-23213175

E-mail/ npafad01@npa.gov.tw

Department/ International Bureau, Aviation Police

Address/ No.27, Hangqin N. Rd., Pusin Village, Dayuan Township, Taoyuan City

Tel/ 03-3834728

Email/ eyes@dns.apb.gov.tw

Department/ Foreign Affairs Bureau, Taipei City Police Department

Address/ No.96, Yanping S. Rd., Zhongzheng District, Taipei City

Tel/ 02-23817494

E-mail/ fad@police.taipei

Department/ Foreign Affairs Bureau, Kaohsiung City Police Department

Address/ No.260, Zhongzheng 4th Rd., Qianjin District, Kaohsiung City Tel/ 07-2215796

E-mail/ evb00@kmph.gov.tw

Department/ Foreign Affairs Bureau, New Taipei City Police Department

Address/ No.32, Fuzhong Rd., Banqiao, New Taipei City

Tel/ 02-8072545 ext. 4095. 4096

E-mail/ 2122@ntpd.gov.tw

Department/ Foreign Affairs Bureau, Yilan County Police Department

Address/ No.167, Zhongshan Rd. Section 2, Yilan City, Yilan County

Tel/ 03-9353921

E-mail/ ilp0203@mail.e-land.gov.tw



Department/ Foreign Affairs Bureau, Keelung City Police Department Address/ No.205, Xin'er Rd., Keelung City Tel/ 02-24252787 E-mail/ klg01010@klg.gov.tw

Department/ Foreign Affairs Bureau, Taoyuan City Police Department Address/ No.3, Xianfu Rd., Taoyuan District, Taoyuan City Tel/ 03-3335107 E-mail/ kang@tyhp.gov.tw

Department/ Foreign Affairs Bureau, Hsinchu County Police Department Address/ No.12, Guangming 6th Rd., Chupei City, Hsinchu County Tel/ 03-5557953

E-mail/ cola2425@hchpb.gov.tw

Department/ Foreign Affairs Bureau, Hsinchu City Police Department Address/ No.1, Zhongshan Rd., North District, Hsinchu City Tel/ 03-5242103 E-mail/ 412145@ems.hccg.gov.tw

Department/ Foreign Affairs Bureau, Miaoli County Police Department Address/ No.2, Fuqian Rd., Jiangong Village, Miaoli City, Miaoli County Tel/ 037-356950

Department/ Foreign Affairs Bureau, Taichung City Police Department
Address/ No.588, Sec. 2, Wenxin Rd., Xitun District, Taichung City
Tel/ 04-23273875
E-mail/ ginadavi@tcpb.gov.tw



Department/ Foreign Affairs Bureau, Nantou County Police Department
Address/ No.133, Nangang 2nd Rd., Nantou City, Nantou County
Tel/ 049-2234302
E-mail/ yuan@mail.ncpb.gov.tw

Department/ Foreign Affairs Bureau, Changhua County Police Department Address/ No.778, Sec. 2, Zhongzheng Rd., Changhua City, Changhua Tel/ 04-7615463 E-mail/ duck71@ms2.chpb.gov.tw

Department/ Foreign Affairs Bureau, Yunlin County Police Department
Address/ No.100, Sec. 3, Daxue Rd., Douliu City, Yunlin County
Tel/ 05-5329033
E-mail/ fap@mail.ylhpb.gov.tw

Department/ Foreign Affairs Bureau, Chiayi County Police Department Address/ No.3, E. Sec., Xianghe 1st Rd., Taibao City, Chiayi County Tel/ 05-3620220 E-mail/ 7525122@m2.cvpd.gov.tw

Department/ Foreign Affairs Bureau, Chiayi City Police Department Address/ No.195, Zhongshan Rd., East District, Chiayi City Tel/ 05-2220772 E-mail/ mb01@mail.ccpb.gov.tw

Department/ Foreign Affairs Bureau, Tainan City Police Department Address/ No.3, Zhongzheng Rd., Xinying District, Tainan City Tel/ 06-6354531 E-mail/ genace@mail.tainan.gov.tw



Department/ Foreign Affairs Bureau, Pingtung County Police Department Address/ No.119, Zhongzheng Rd., Pingtung City, Pingtung County Tel/ 08-7336283

E-mail/ ptb001@ptpolice.gov.tw

Department/ Foreign Affairs Bureau, Hualien County Police Department Address/ No.21, Fuqian Rd., Hualien City, Hualien County Tel/ 038-224023

E-mail/ fad@mail2.hlpb.gov.tw

Department/ Foreign Affairs Bureau, Taitung County Police Department
Address/ No.268, Zhongshan Rd., Taitung City, Taitung County
Tel/ 089-334756
E-mail/ v2122@mail.ttcpb.gov.tw

Department/ Foreign Affairs Bureau, Penghu County Police Department
Address/ No.36, Zhiping Rd., Magong City, Penghu County
Tel/ 06-9278466 (Hotline)
E-mail/ foreigner@ms1.phpb.gov.tw

Department/ Administrative Bureau, Kinmen County Police Department
Address/ No.15, Jinshan Rd., Jincheng Town, Kinmen County
Tel/ 082-325653
E-mail/ admin@mail.kpb.gov.tw

Department/ Administrative Division, Lienchiang County Police Department Address/ No.260, Jieshou Village, Nankan Township, Lienchiang County Tel/ 0836-25859 ext. 2044
E-mail/ lj1404@ems.matsu.gov.tw





Appendix 4 Contact Details for Departments of Social Welfare and Affiliated Foreign Spouse Family **Service Centers for City and County Areas** 

### **Taipei City**

- ★ Women and Child Welfare Bureau, Department of Social Welfare Address/ 8F., No.1, Shifu Rd., Xinyi District, Taipei City Tel/ 02-27256969~6971 (Taipei City only) 02-27208889 ext. 6969~6971
- ★ Migrant Women and Family Welfare Center Address/7F., No.21, Dihua Rd. Section 1, Datong District, Taipei City Tel/ 02-25580133

### **Kaohsiung City**

- ★ Mother and Child Welfare and Protection Services, Department of Social Welfare
  - Address/ 9F., No.2, Siwei 3rd Rd., Lingya District, Kaohsiung City Tel/ 07-3303353 • 07-3373695
- ★ New Immigrant Family Service Center:
  - Address/ No. 5, Kaixuan 2nd Rd., Lingya District, Kaohsiung City Tel/ 07-7113133
- ★ Fengshan New Immigrant Family Service Center Address/ No.100, Dadong 2nd Rd., Fengshan District, Kaohsiung City Tel/ 07-7191450
- ★ Gangshan New Immigrant Family Service Center Address/ No.99, Zhuwei South Rd., Gangshan District, Kaohsiung City Tel/ 07-6232132
- ★ Qishan New Immigrant Family Service Center Address/ No.199, Zhongzheng Rd., Qishan District,, Kaohsiung City Tel/ 07-6627984



★ Luzhu New Immigrant and Women Family Service Center
Address/ No. 51, Zhongzheng Rd., Luzhu District, Kaohsiung City
Tel/ 07-6962779 • 07-6961554

### **New Taipei City**

★ Department of Social Welfare Community Development and Women Welfare Section

Address/ 2F., No.161, Sec. 1, Zhongshan Rd., Banqiao District, New Taipei City

Tel/ 02-29603456 ext. 3627

★ New Immigrant Family Service Center

Address/ 6F., No.73, Xiwei St., Sanchong District, New Taipei City

Tel/ 02-89858509

### **Yilan County**

- ★ Department of Social Welfare Children and Women Welfare Section Address/ No.95, Tongqing St., Yilan City, Yilan County Tel/ 03-9328822 ext. 431
- ★ Zhuqin Family Welfare Service Center (Jiaoxi Branch)

  Address/ No.126, Jiaoxi Rd. Section 4, Jiaoxi Village, Yilan County

  Tel/ 03-9886775
- ★ Zhuqin Family Welfare Service Center (Luodong Branch)
  Address/ 3F., No.171, Tianxiang Rd., Luodong Town, Yilan County
  Tel/ 03-9533927
- ★ Zhuqin Family Welfare Service Center (Su'ao Branch)
  Address/ 3F., No.36, Aiding Rd., Su'ao Town, Yilan County
  Tel/ 03-9908116



### **Taoyuan City**

★ Department of Social Welfare

Address/ 3F, No.1, Xianfu Rd., Taoyuan District, Taoyuan City Tel/ 03-3322101 ext. 6424

★ Taoyuan Family Service Center

Address/ 4F, No. 33, Yangming 3rd St., Taoyuan District, Taoyuan City Tel/ 03-2182778

★ Zhongli Family Service Center

Address/ 1F, No. 159, Yuanhua Rd., Zhongli District, Taoyuan City Tel/ 03-4220126

★ Pingzhen Family Service Center

Address/ 3F, No. 168, Sec. 1 Yangping Rd., Pingzhen District, Taoyuan City

Tel/ 03-4911910

★ Bade Family Service Center

Address/ No. 73, Sec.2, Jieshou Rd., Bade Rd., Bade District, Taoyuan City

Tel/ 03-3676865

★ Yangmei Family Service Center

Address/ No.1, Dahua St., Yangmei District, Taoyuan City Tel/ 03-4750067

★ Luzhu Family Service Center

Address/ 3F, No. 152, Nankang Rd., Luzhu District, Taoyuan City Tel/ 03-2127678

★ Gueishan Family Service Center

Address/ 2F, No.97, Ziqiang South Rd., Gueishan District, Taoyuan City Tel/ 03-3208485

★ Longtan Family Service Center

Address/ No. 30, Ln .19, Gancheng Rd., Longtan District, Taoyuan City Tel/ 03-4790231



★ Daxi Family Service Center

Address/ No. 56, Zhongzheng Rd., Daxi District, Taoyuan City Tel/ 03-3883060

★ Dayuan Family Service Center

Address/ 3F, No.89, Heping East Rd., Dayuan District, Taoyuan City Tel/ 03-3863316

★ Xinwu Family Service Center

Address/ 3F, No. 370, Zhongshan Rd., Xinwu District, Taoyuan City Tel/ 03-4970225

★ Guanyin Family Service Center

Address/ No. 52, Xinyi Rd., Guanyin District, Taoyuan City Tel/ 03-4732320

★ Fuxing Family Service Center

Address/ No. 6 Heliu, Luofuli, Fuxing District, Taoyuan City Tel/ 03-3821110

### **Hsinchu County**

- ★ Mother and Child Welfare Bureau, Department of Social Welfare Address/ No.10, Guangming 6th Rd., Zhubei City, Hsinchu County Tel/ 03-5518101 ext. 3257
- ★ New Immigrant Family Service Center

Address/ No.620, Xianzheng 2nd Rd., Zhubei City, Hsinchu County (Hsinchu County Women & Children House)

Tel/ 03-6570832

### **Miaoli County**

★ Women and New Immigrant Affairs Section, Department of Social Welfare

Address/ 4F., No.1, Fuqian Rd., Miaoli City, Miaoli County Tel/ 037-321808 • 037-559661



- ★ Miaonan District New Immigrant Family Service Center Address/ 3F, No.8, Weigong Rd., Miaoli City, Miaoli County Tel/ 037-277017 • 037-277011
- ★ Miaobei District New Immigrant Family Service Center
  Address/ No.532, Zhongzheng 1st Rd., Toufen Town, Miaoli County
  Tel/ 037-598098

### **Taichung City**

★ Department of Social Welfare Women Welfare and Gender Equality Section

Address/ No.99, Taiwan Da Road Section 3, Xitun District, Taichung City Tel/ 04-22289111

★ New Immigrant Family Service Center

Address/ No.260, Hanxi West Rd. Section 3, Beitun District, Taichung City

Tel/ 04-24365740 • 04-24365842

★ Datun New Immigrant Family Service Center

Address/ 5F., No.32, Xinguang Rd., Dali District, Taichung City (Infant and Youth Welfare Service Center)

Tel/ 04-24865363

★ Shanxian New Immigrant Family Service Center

Address/ No.46, Mingyi St., Fengyuan District, Taichung City Tel/ 04-25255995

★ Haixian New Immigrant Family Service Center

Address/ 3F., No.169, Shuiyuan Rd., Dajia District, Taichung City (3rd floor of the Taichung Female Welfare Service Center)
Tel/ 04-26801947

★ Taichung City New Immigrant Diverse Library

Address/ 2F, No.260, Hanxi West Rd. Section 3, Beitun District, Taichung City

Tel/ 04-24372584



### **Changhua County**

★ Department of Social Welfare Women and New Immigrant Welfare Section

Address/ 6F., No.100, Zhongxing Rd., Changhua City, Changhua County Tel/ 04-7532287

★ New Immigrant Family Service Center

Address/ 4F., No.60, Sec. 1, Nanguo Rd., Changhua City, Changhua County

Tel/ 04-7237885

### **Nantou County**

★ Department of Social Welfare Social Worker, Women, and Children Section

Address/ No.660, Zhongxing Rd., Nantou City, Nantou County Tel/ 049-2247970

★ New Immigrant Family Service Center

Address/ No.85, Nangang 2nd Rd., Nantou City, Nantou County (Nantou County Women & Children House)

Tel / 049-2244755

### **Yunlin County**

- ★ Department of Social Welfare Women and Adolescent Welfare Section Address/ No. 22, Fuwen Rd. Douliu City, Yunlin County Tel/ 05-5348585 (Emergency hot line) 05-5522576 • 05-5522592
- ★ New Immigrant Family Service Center

Address/ 1F, No. 22, Fuwen Rd. Douliu City, Yunlin County(Yunlin County Women Welfare Service Center)

Tel/ 05-5339646 · 05-5522567



### **Chiayi County**

- ★ Department of Social Welfare Women and Children Welfare Section Address/ No. 1, E. Sec., Xianghe 1st Rd., Taibao City, Chiayi County Tel/ 05-3620900
- ★ New Immigrant Family Service Center

  Address/ No. 236, Zhongzheng Road, Taibao City, Chiayi County (Taiwan

  Lutheran Church Taibao Church )

  Tel/ 05-2371969

### **Tainan City**

- ★ Department of Social Welfare Women and Adolescent Welfare Section Address/ 7F., No.6, Yonghua Rd. Section 2, Anping District, Tainan City Tel/ 06-2991111 ext. 6545
- ★ No.1 New Immigrant Family Service Center

  Address/ 3F., No.61, Minquan Rd., Xinying District, Tainan City

  Tel/ 06-6330327
- ★ No.2 New Immigrant Family Service Center

  Address/ 7F., No.315, Zhonghua West Rd. Section 2, Anping District,

  Tainan City

  Tel/ 06-2992562
- ★ No.3 New Immigrant Family Service Center

  Address/ 2F, No.111, Wenhen Rd., Guanmiao District, Tainan City

  Tel/ 06-5950585 06-5950586





### **Pingtung County**

- ★ Department of Social Welfare Women and Children Section Address/ No.527, Ziyou Rd., Pingtung City Tel/ 08-7320415 ext. 5323
- ★ Pingtung District New Immigrant Family Service Center Address /No.106, Defeng Rd., Dalianli, Pingtung City Tel/ 08-7387677
- ★ Chaozhou District New Immigrant Family Service Center
  Address/ No.16, Guangze Alley, Chaozhou Town, Pingtung County
  Tel/ 08-7891929 · 08-7371382
- ★ Donggang District New Immigrant Family Service Center
  Address/ 2F., No.201, Xingdong Rd., Donggang Town, Pingtung County
  Tel/ 08-8338610
- ★ Hengchun District New Immigrant Family Service Center

  Address/ No.158, Hengnan S. Rd., Hengchun Town, Pingtung County

  Tel/ 08-8893001

### **Taitung County**

- ★ Department of Social Welfare Children and Women Welfare Section Address/ 2F., No.201, Guilin North Rd., Taitung City Tel/ 089-345106 · 089-341373
- ★ New Immigrant Family Service Center Address/ No.660, Gengsheng Rd., Taitung City Tel/ 089-224818





### **Hualien County**

- ★ Department of Social Welfare Women and Children Section Address/ No.17, Fuqian Rd., Hualien City Tel/ 03-8228995
- ★ New Immigrant Family Service Center

  Address/ C-1F., No.8, Fuhou Rd., Hualien City, Hualien County

  Tel/ 03-8246996

### **Penghu County**

- ★ Department of Social Welfare Social Worker and Women Section Address/ No.32, Zhiping Rd., Magong City, Penghu County Tel/ 06-9274400 ext. 397
- ★ New Immigrant Family Service Center

  Address/ No.242 Zhonghua Rd., Magong City, Penghu County (Penghu

  County Women and Child Welfare Service Center)

  Tel/ 06-9260385

### **Keelung City**

- ★ Department of Social Welfare Women and Children Welfare Section Address/ No. 1, Yiyi Rd., Zhongzheng District, Keelung City Tel/ 02-24201122
- ★ Keelung City Government International Family Service Center Address/ 5F., No.482, Maijin Rd., Anle District, Keelung City Tel/ 02-24320495 • 02-24324145



### **Hsinchu City**

- ★ Department of Social Welfare Women and Children Welfare Section Address/ 8F, No.241, Zhongyang Rd., Hsinchu City Tel/ 03-5352106
- ★ New Immigrant Family Service Center

  Address/ 3F., No.14, Alley 49 Jiangong 1st Rd., Hsinchu City

  Tel/ 03-5722395

### **Chiayi City**

- ★ Department of Social Welfare Children and Women Welfare Section Address/ No.199, Zhongshan Rd., Chiayi City Tel/ 05-2254321 ext. 155
- ★ New Immigrant Family Service Center

  Address/ 4st floor of the rear building, NO.6, De'an Rd., West District,

  Chiayi City (Chaiyi Female Welfare Service Center)

  Tel/ 05-2310445

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### **Kinmen County**

★ Department of Social Welfare Residents and Foreign Spouse Service Section

Address/ No.173, Minquan Rd., Jincheng Township, Kinmen County Tel/ 082-318823 ext. 62564

★ New Immigrant Family Service Center

Address/ No.35, Qiongjing Rd., Jinhu Town, Kinmen County (Kinmen Social Welfare House)

Tel/ 082-335690 · 082-332756

### **Lienchiang County**

★ Bureau of Health and Welfare Social Welfare Section

Address/ 3F., No.156, Jieshou Village, Nangan Township, Lienchiang County

Tel/ 0836-25022

★ New Immigrant Family Service Center

Address/ 4F., No.156, Jiehsou Village, Nangan Township, Lienchiang County (office)

5F., No.131, Qingshui Village, Nangan Township, Lienchiang County (Lienchiang County Comprehensive Welfare Offices) Tel/ 0836-23884







# Appendix 5 Address and Phone Numbers of Legal Advisory Services for Family Education Centers of City and County Areas (Event inquiry)

Units	Addresses	Phone Numbers
Keelung City Family Education Center	No.181, Xinyi Rd., Zhongzheng District, Keelung City	02-24271724
Taipei City Family Education Center	5F., No. 110, Jilin Rd., Zhongshan District, Taipei City	02-25419690 ext. 820
New Taipei City Government Family Education Center	4F.,No.1-1, Zhongyi Rd., Banqiao District, New Taipei City	02-22724881
Taoyuan City Government Family Education Center	No.1,Juguang St., Taoyuan District, Taoyuan City	03-3323885 03-3366885
Hsinchu County Family Education Center	No. 620, Xianzheng 2nd Rd., Zhubei City, Hsinchu County	03-6571045
Hsinchu Family Education Center	7F., No. 241 Zhongyang Rd., Hsinchu City (7F of Health and Social Welfare Building)	03-5325885 03-5216121
Miaoli County Family Education Center	No. 1121, Kuohua Rd., Miaoli City, Miaoli County (Dongmen)	037-350746 037-374711
Taichung City Family Education Center	No. 245, Sanxian St., East Area, Taichung City (Next to Dongin Baseball Stadium)	04-22124885
Nantou County Family Education Center	1F., No. 669, Zhonghsin Rd., Nantou City, Nantou County	049-2243894 049-2248090
Changhua Family Edcation Center	No.1 Chienhsin Rd., Changhua City, Changhua County (Stadium 102 Room)	04-7110036



Units	Addresses	<b>Phone Numbers</b>
Yunlin County Family Education Center	5F., No. 60, Nanyang St., Douliu City, Yunlin County	05-6341009
Chiayi Family Education Center	No. 8, East Section, Hsianhe 2nd Rd., Hsianhe New Village, Taibao City, Chiayi County	05-3620747
Chiayi City Family Education City	No. 269-1 Shanxiding, Chiayi City	05-2754334 05-2754344
Tainan City Family Education Center	Xibei Office No. 118 Qinghan St., Xinying District, Tainan City	06-6591068 06-6590636
	Xinan Office: No. 127, Gongyuan Rd., Zhongxi District, Tainan City	06-2210510 06-2216129
	Counseling Service Office: No. 60, Yuwen Rd., East Area, Tainan City (Inside Fuxing Elementary School)	06-3129926
Kaohsiung City Government Education Bureau Family Education Center	Back Building 2F,No. 132, Section 2, Guangfu Rd., Fengshan District, Kaohsiung City	07-7409350 07-7409373 07-7409375
Pingtung County Family Education Center	No. 80 Huazheng Rd., Pingtung City, Pingtung County (Inside Heping Elementary School)	08-7378465
Yilan County Family Education Center	No. 36, Section 1, Minquan Rd., Yilan City, Yilan County	03-9333837



Units	Addresses	Phone Numbers
Hualien County Family	No.1 Daguwan Road, Hualien	03-8569692
Education Center	City, Hualien County	03-8462860
Taitung County Family Education Center	No. 17, Section 2, Zhonghua Rd., Taitung City, Taitung County	089-341149 089-356370 089-356376
Penghu County Family Education Center	No. 21, Zili Rd., Magong City, Penghu County	06-9262085
Kinmen County Family	No. 173, Minquan Rd., Jincheng	082-325631
Education Center	Township, Kinmen County	082-312843
Lienchiang Family	No. 76 Jieshou Village, Nangang	0836-22067
Education Center	Township, Lienchiang County	0836-23694





# Appendix 6 Legal Advisory Services for Foreign and Mainland Spouses

Handling Unit/ Non-government Organization Service

Service Department/ Legal Aid Foundation

Service Hours/ Monday to Friday 9:00 am~12:00 pm; 2:00 pm~5:00 pm

Tuesday and Friday 6:00 pm~9:00 pm

Saturday 9:00 am~12:00 pm

Service Place/ 6F., No.200, Sec. 2, Jinshan S. Rd., Da-an District, Taipei

City

Contact Tel/ 02-66328282

Handling Unit/ Non-government Organization Service

Service Department/ Straits Exchange Foundation

Service Hours/ Monday to Friday 9:00 am~5:00 pm

Service Place/ 16F., No.156, Sec. 3, Minsheng E. Rd., Zhongshan District,

Taipei City

Contact Tel/ 02-27134726

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center of Taiwan High Prosecutors Office

Service Hours/ Weekday 8:30 am~5:30 pm

Service Place/ No.127, Bo-ai Rd., Zhongzheng District, Taipei City

Contact Tel/ 02-23713261 ext. 8423 • 02-23310901

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Taichung Branch of Taiwan High

Prosecutors Office

Service Hours/ Weekday 8:00 am~5:30 pm

Service Place/ No.91, Ziyou Rd., West District, Taichung City

Contact Tel/ 04-22232311 ext. 2124



Service Department/ Public Service Center, Kaohsiung Branch of Taiwan High Prosecutors Office

Service Hours/ Weekday 8:00 am~5:30 pm

Service Place/ No.170, Zhongshan Rd., West Central District, Tainan City Contact Tel/ 06-2282111 ext. 761

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Kaohsiung Branch of Taiwan High Prosecutors Office

Service Hours/ Weekday 8:30 am~12:00 pm; 1:30 pm~5:30 pm

Service Place/ No.586, Mingcheng 3rd Rd., Gushan District, Kaohsiung City

Contact Tel/ 07-5533951 • 07-5524111 ext. 139

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Hualien Branch of Taiwan High Prosecutors Office

Service Hours/ Weekday 8:00 am~5:30 pm

Service Place/ No.127, Minquan Rd., Hualien City

Contact Tel/ 03-8225112 ext. 87

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Taipei District Prosecutors Office

Service Hours/ Weekday 8:00 am~5:30 pm

Service Place/ 1F., No.131, Bo-ai Rd., Zhongzheng District, Taipei City Contact Tel/ 2-23146871 ext. 8252 • 02-23899675



Service Department/ Public Service Center, New Taipei District Prosecutors
Office

Service Hours/ Weekday 8:30 am~12:00 pm ; 1:30 pm~5:30 pm Service Place/ No.249, Jincheng Rd. Section 2, Tucheng District, New Taipei City

Contact Tel/ 02-22616192 ext. 611

## Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Shilin District Prosecutors Office Service Hours/ Weekday 8:30 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No.190, Shidong Rd., Shilin District, Taipei City Contact Tel/ 02-28331911 ext. 124 • 02-28351864

# Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Taoyuan District Prosecutors Office Service Hours/ 8:30 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No. 1, Fazhi Rd., Taoyuan City Contact Tel/ 03-3370737 ext. 133 \ 134

# Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Hsinchu District Prosecutors Office Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No.136, Zhongzheng Rd., East District, Hsinchu City Contact Tel/ 03-5254102 ext. 406

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Miaoli District Prosecutors Office Service Hours/ Weekday 8:30 am~5:30 pm
Service Place/ No.1149, Zhongzheng Rd., Miaoli City, Miaoli County
Contact Tel/ 037-353410 ext. 111



Service Department/ Public Service Center, Taichung District Prosecutors Office Service Hours/ Weekday 8:00 am~5:30 pm
Service Place/ No.91, Sec. 1, Ziyou Rd., West District, Taichung City
Contact Tel/ 04-22232311 ext. 5806

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Nantou District Prosecutors Office Service Hours/ Weekday 8:30 am~5:30 pm
Service Place/ No.757, Zhongxing Rd., Nantou City, Nantou County
Contact Tel/ 049-2242602 ext. 2013 • 049-2242975

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Changhua District Prosecutors Office

Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm

Service Place/ No.240, Sec. 2, Zhongshan Rd., Yuanlin Town, Changhua County

Contact Tel/ 04-8357274 ext. 322 • 04-8371295

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Yunlin District Prosecutors Office Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No.38, Mingzheng Rd, Huwei Town, Yunlin County Contact Tel/ 05-6334991 ext. 110

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Chiayi District Prosecutors Office Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No.286, Linsen E. Rd., East District, Chiayi City Contact Tel/ 05-2782601 ext. 115



Service Department/ Public Service Center, Tainan District Prosecutors Office Service Hours/ Weekday 8:00 am~12.00 pm; 1:30 pm~5:30 pm Service Place/ No.310, Jiankang Rd. Section 3, Anping District, Tainan City

Contact Tel/ 06-2959971

# Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Kaohsiung District Prosecutors Office Service Hours/ Weekday 8:30 am~5:30 pm

Service Place/ No.170, Zhongyi Rd., Qianjin District, Kaohsiung City

Contact Tel/ 07-2161467 • 07-2161468 ext. 3134

## Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Qiaotou District Prosecutors Office Service Hours/ Weekday 8:30 am~5:30 pm Service Place/ No.868, Jingwu Road, Qiaotou District, Kaohsiung City Contact Tel/ 07-6131765 ext. 3121

# Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Pingtung District Prosecutors Office Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No.11, Bangqiu Rd., Pingtung City, Pingtung County Contact Tel/ 08-7535211 ext. 5120 • 08-7530448

# Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Taitung District Prosecutors Office Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm Service Place/ No.310, Zhejiang Rd., Taitung City, Taitung County Contact Tel/ 089-310180 ext. 141, 089-328049



Service Department/ Public Service Center, Hualien District Prosecutors Office

Service Hours/ Weekday 8:00 am~12:00 pm; 1:30 pm~5:30 pm

Service Place/ No.15, Fuqian Rd., Hualien City

Contact Tel/ 03-8226153 ext. 113

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Yilan District Prosecutors Office

Service Hours/ Weekday 8:00 am~5:30 pm

Service Place/ No.3, Zhengxi Rd., Yilan

Contact Tel/ 03-9253000 ext. 126

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Keelung District Prosecutors Office

Service Hours/ Weekday 8:00 am~5:30 pm

Service Place/ No.178, Dongxin Rd., Keelung City

Contact Tel/ 02-24651184

Handling Unit/ Ministry of Justice

Service Department/ Public Service Center, Penghu District Prosecutors Office

Service Hours/ Weekday 8:00 am~12:00 pm; 1:00 pm~5:00 pm

Service Place/ No.309, Xiwen-ao, Xiwen Village, Magong City, Penghu County

Contact Tel/ 06-9211699 ext. 113

Handling Unit/ Ministry of Justice

Service Department/ Fuchien Public Service Center, Kinmen District Prosecutors
Office

Hice

Service Hours/ Weekday 8:00 am~12:00 pm; 1:00 pm~5:00 pm

Service Place/ No.178, Minquan Rd., Jincheng Township, Kinmen County

Contact Tel/ 082-325090



Service Department/ Public Service Center, Lienchiang District Prosecutors Office Service Hours/ Weekday 8:00 am~12:00 pm; 1:00 pm~5:00 pm Service Place/ No.210, Fuxing Village, Nangang Township, Lienchiang County

Contact Tel/ 0836-22823 • 0836-23043

# Handling Unit/ Taipei City

Service Department/ Legal Advisory Counter, Joint Service Center, Secretariat Service Hours/ Monday to Friday 9:00 am~12:00 pm ; 2:00 pm~5:00 pm Registration Hours 8:30 am~12:30 pm

Service Place/ No. 1, Shifu Rd., Xinyi District, Taipei City Taipei City Government Building Joint Service Center (Service Team, East Area)

Contact Tel/ 1999 (long distance call 02-27208889) ext. 6168 or 02-27256168

# Handling Unit/ Kaohsiung City

Service Department/ Kaohsiung United Customer Service Center

Service Hours/ Monday to Friday 9:00 am~12:00 pm (morning registration begins at 8:00 am); 2:00 pm~5:00 pm (afternoon registration begins at 1:30) (each registration site can accommodate 12 people at most)

Service Place/ 1F., No.2, Siwei 3rd Rd., Lingya District, Kaohsiung City Contact Tel/ 07-3368333 ext. 3686





Handling Unit/ New Taipei City

Service Department/ New Taipei City Administrative Building 1st Floor United
Customer Service Center

Service Hours/ Monday to Friday 9:00 am~12:00 pm; 2:00 pm~5:00 pm, Tuesday to Thursday Night 6:00 pm~9:00 pm

Service Place/ 1F., No. 161, Sec. 1, Zhongshan Rd., Banqiao District, New Taipei City

Contact Tel/ 02-29603456 ext. 4249

Handling Unit/ Yilan County

Service Department/ Secretariat of the Administrative Relief Branch

Service Hours/ Every Wednesday 2:00 pm~4:00 pm

Service Place/ No.1, Zhengbei Rd., Yilan City

Contact Tel/ 03-9251000 ext. 2528 (Reservation Adopted)

Handling Unit/ Taoyuan City

Service Department/ County Government Legal Advisory Center

Service Hours/ Monday to Friday 9:00 am~11:30 pm

Service Place/7F., No.1, Xianfu Rd., Taoyuan District, Taoyuan City,

Contact Tel/ 03-3322101 ext. 5615

Handling Unit/ Hsinchu County

Service Department/ County Court Legal Consultation Office

Service Hours/ Every Friday 2:00 pm~4:00 pm

Service Place/ Legal Consultation Office, 3F., No. 10, Guangmingliu Rd.

Chupei City, Hsinchu County

Contact Tel/ 03-5518101 ext. 3991 to 3997



Service Department/ County Court Legal Consultation Office

Service Hours/ every second Friday 2:00 pm~4:00 pm

Service Place/ Mediation Room (2F), Mediation Committee, Zhudong

Township Office

Mediation Room (3F), Hukou Village Office

Contact Tel/ (Zhudong) 03-5964492 • (Hukou) 03-5901157

Handling Unit/ Miaoli County

Service Department/ Administrative Execution and Consumer Protection Section

Service Hours/ 8:00 am~5:00 pm

Service Place/ No. 100, Fuqian Rd., Miaoli City, Miaoli County

Contact Tel/ 037-357493

Handling Unit/ Taichung City

Service Department/ Taiwan Avenue Municipal Services Building

Service Hours/ Monday to Friday 9:00 am~12:00 pm; 2:00 pm~5:00 pm

Service Place/ 10F., Wenxin Building No.99, Taiwan Avenue Sec. 3,

Hsitun District, Taichung City

Contact Tel/ 04-22289111 ext. 23610/23611

Handling Unit/ Department of Legal Affairs (Yangming Building)

Service Hours/ Monday to Friday 2:00 pm~5:00 pm

Service Place/ Consumer Ombudsman Office, 2F, No.36, Yangming St.,

Fengyuan District, Taichung City

Contact Tel/ 04-22289111 ext. 23805





Handling Unit/ Changhua County

Service Department/ Civil Affairs Office, Social Protection Service Section

Service Hours/ Every Monday 9:00 am~11:00 am (Civil Affairs Office),

Every Friday 2:00 pm~5:00 pm (Social Protection Service

Section)

Service Place/7F., No.416, Sec. 2, Zhongshan Rd., Changhua City (Civil

Affairs Office)

4F, No. 37, Huashan Rd., Changhua City (Social Protection

Service Section)

Contact Tel/ 04-7531777 (Civil Affairs Office)

04-7261113 (Social Protection Service Section)

Handling Unit/ Nantou County

Service Department/ News and Legal Administrative Section

Service Hours/ Every Wednesday 9:00 am~12:00 pm (Registration ends at

11:30 am)

Service Place/ 1F., Nantou County Customer Service Center (NO.600

Zhongxing Rd., Nantou City)

Contact Tel/ 049-2222106 ext. 2032 • 049-2204012

Handling Unit/ Yunlin County

Service Department/ Joint Service Center

Service Hours/ Monday to Friday 9:00 am~11:00 am

Service Place/ No.515, Sec. 2, Yunlin Rd., Douliu City, Yunlin County

Contact Tel/ 05-5329504

Handling Unit/ Chiayi County

Service Department / Department of Civil Affairs

Service Hours/ Every Friday 2:30 pm~4:30 pm

Service Place/ In the county government or city office as scheduled

Contact Tel/ 05-3623456



Handling Unit/ Tainan City

Service Department/ City government

Service Hours/ Every Wednesday 9:30 am~11:30 am

Every Saturday 9:00 am~11:30 am

Service Place/ Minzhi Administration Center (No.36, Minzhi Rd., Xinying District, Tainan City)

Contact Tel/ 06-3901095

Service Department/ City Government

Service Hours/ Monday to Friday 9:00 am~11:00 am

Service Place/ Yonghua Administration Center (No.6, Sec.2 Yonghua Rd, Tainan City)

Contact Tel/ 06-3901095

Handling Unit/ Pingtung County

Service Department/ Pingtung County Government Joint Service Center, County

Government

Service Hours/ Every Monday 9:00 am~11:30 am

Every Wednesday 7:30 pm~9:30 pm

Every Friday 2:00 pm~5:00 pm

Service Place/ No.527, Ziyou Rd., Pingtung City, Pingtung County

Contact Tel/ 08-7320415 ext. 6125

Handling Unit/ Taitung County

Service Department/ Residents Service Center

Service Hours/ Every Monday 9:00 am~11:00 am

Service Place/ No.275, Poai Rd., Taitung City, Taitung County

Contact Tel/ 089-347550



Handling Unit/ Hualien County

Service Department/ Express Service Center

Service Hours/ Every Wednesday 10:00 am~12:00 pm

Service Place/ No.17, Fuhou Rd., Hualien City, Hualien County ,County Government Instant Service Center

Contact Tel/ 03-8221206

Handling Unit/ Penghu County

Service Department/ Legal Service Department Center, Civil Affairs Department Service Hours/ Every Monday 2:00 pm~5:00 pm Service Place/ No.32, Zhiping Rd., Magong City, Penghu County

Contact Tel/ 06-9274400 ext 323

Handling Unit/ Keelung County

Service Department/ Joint Service Center Bureau of Civil Affairs Reception

Service Hours/ Monday to Friday 9:00 am~12:00 pm

Service Place/ No.1, Yiyi Rd. Keelung City

Contact Tel/ 02-24201122 ext. 1213

Handling Unit/Hsinchu City

Service Department/ Department of Civil Affairs

Service Hours/ Every Wednesday 9:30 am~11:30 am

Every Thursday 2:00 pm~4:00 pm; 7:00 pm~9:00 pm

Service Place/ No.120, Zhongzheng Rd., East District, Hsinchu City

Hsinchu City Government Service Center

Contact Tel/ 03-5216121 ext. 232



Handling Unit/ Chiayi City

Service Department/ Bureau of Civil Affairs

Service Hours/ Monday and Friday 9:30 am~12:00 pm

Service Place/ No.199, Zhongshan Rd., Chiayi City (Legal Assistance

Office, 1F, City Government)

Contact Tel/ 05-2254321 ext. 342 \ 339

Section/ East District Office

Service Department/ Every Tuesday 9:30 am~12:00 pm

Service hours/ No. 184, Wufeng North Rd., Chiayi City (District Office 4F Mediation Room)

Contact Tel/ 05-2273772.

Section/ West District Office

Service Department/ Every Wednesday 9:30 am~12:00 pm

Service place/ No. 28 Jingzhou 2nd St., Chiayi City (District Office 3F Meeting Room)

Contact Tel/ 05-2840858

Handling Unit/ Kinmen County

Service Department/ Citizens' reception room

Monday to Friday 8:00 am~12:00 pm; 1:30 pm~5:30 pm

Service place/ No.60, Minsheng Rd., Jincheng Town, Kinmen County

Contact Tel/ 082-318823

Handling Unit/ Lienchiang County

Service Department/ Administrative legal control section

Service hours/ Monday to Friday 8:00 am~5:30 pm

Service place/ 3F., No.76, Jieshou Village, Nangan Township, Lienchiang County

Contact tel/ 0836-23367





# Appendix 7 County/City Domestic Violence and Sexual Assault Prevention Center

Agency	Address	Tel
Health Department Protection Services	No.488, Sec. 6, Zhongxiao Dong Rd., Nangang District, Taipei City	02-85906666
Taipei City Government Domestic Violence and Sexual Assault Prevention Center	No. 123, Yangping South Rd., Zhongshan District, Taipei City	02-23615295 (Operator), 02-23615295 ext. 226 (Emergency hotline)
Kaohsiung City Government Domestic Violence and Sexual Assault Prevention Center	10F., No.85, Mincyuan 1st Rd., Lingya District, Kaosiung City	07-5355920 ext. 403 \ 404
New Taipei City Government Domestic Violence and Sexual Assault Prevention Center	3F., No.10, Jhongjheng Rd., Banqiao District, New Taipei City	02-89653359
Yilan County Government Domestic Violence and Sexual Assault Prevention Center	No.95, Tongcing St., Yilan City, Yilan County	03-9328822 ext. 278
Taoyuan City Government Domestic Violence and Sexual Assault Prevention Center	6F., No.51, SianfuRd., Taoyuan District, Taoyuan City	03-3322111
Hsinchu County Government Domestic Violence and Sexual Assault Prevention Center	No.10, Guangming 6th Rd., Jhubei City, Hsinchu County	03-5518101
Miaoli County Government Domestic Violence and Sexual Assault Prevention Center	4F, No.1, Fuqian Rd., Miaoli City, Miaoli County	037-360995
Taichung City Government Domestic Violence and Sexual Assault Prevention Center	No.36, Yangming St., Fongyuan District, Taichung City	04-22289111 ext. 38800



Agency	Address	Tel
Changhua County Government Domestic Violence and Sexual Assault Prevention Center	4F., No.37, Huashan Rd. Changhua City, Changhua County	04-7261113
Nantou County Government Domestic Violence and Sexual Assault Prevention Center	No.660, Jhongsing Rd., Nantou City, Nantou County	049-2209290
Yunlin County Government Domestic Violence and Sexual Assault Prevention Center	2F, No.22 Fuding Rd. Douliu City, Yunlin County	05-5522592 (Operator) 05-5348585 (Emergency hotline)
Chiayi County Government Domestic Violence and Sexual Assault Prevention Center	NO.1, E Sec. Sianghe 2nd Rd., Taibao City, Chiayi County	05-3620900 ext. 3303
Tainan City Government Domestic Violence and Sexual Assault Prevention Center	6F., No.6, Sec. 2, Yonghua Rd., Anping District, Tainan City	06-2988995
Pingtung County Government Domestic Violence and Sexual Assault Prevention Center	No.527, Ziyou Rd., Pingtung City	08-7320415 (Opeator) 08-7321896 (Hotline)
Taitung County Government Domestic Violence and Sexual Assault Prevention Center	3F., No.201, Guilin Bei Rd., Taitung City, Taitung County	089-320172



Agency	Address	Tel	
Hualien County Government Domestic Violence and Sexual Assault Prevention Center	No.17, Fuqian Rd. Hualien City, Hualien County	03-8227171 ext. 316 \cdot 317 (administration) ext. 440 \cdot 441 (Adult care) ext. 392 \cdot 393 (Children care)	
Penghu County Government Domestic Violence and Sexual Assault Prevention Center	No.32, Jhihping Rd., Magong City, Penghu County	06-9264068 (Hotline) 06-9274400 ext. 381	
Keelung City Government Domestic Violence and Sexual Assault Prevention Center	5F., No.482, Maijin Rd., Anle District, Keelung City	02-24340458	
Hsinchu City Government Domestic Violence and Sexual Assault Prevention Center	5F, No.241, Zhongyang Rd., East Hsinchu City	03-5352151 (Hotline) 03-5352386 ext.602 \ 603 \ 605	
Chiayi City Government Domestic Violence and Sexual Assault Prevention Center	No.199, Zhongshan Rd., East	05-2253850	
Kinmen County Government Domestic Violence and Sexual Assault Prevention Center	No.173, Minsheng Rd., Jincheng Township, Kinmen County	082-373000	
Lienchiang County Government Domestic Violence and Sexual Assault Prevention Center	3F., No.156, Jieshou Rd. Nangan Township, Lienchiang County	0836-23575 0836-25022 ext. 315	
Prevention Center	<u> </u>		

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# Appendix 8 Foreign Consulates and Missions in Taiwan

Institution/ INDONESIAN ECONOMIC AND TRADE OFFICE TO TAIPEI

Address/ 6F., No.550, Ruiguang Rd., Neihu District, Taipei City

Tel/ 02-87526170

Fax/ 02-87523706

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# Institution/ VIETNAM ECONOMIC AND CULTURAL OFFICE IN TAIPEI

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### Insitution/ THAILAND TRADE AND ECONOMIC OFFICE

Address/ 12F., No.168, Songjiang Rd., Zhongshan District, Taipei City Tel/ 02-25811979
Fax/ 02-25818707

Please consult the R.O.C. Foreign Affairs website for more information about foreign institutions stationed in Taiwan. (https://www.mofa.gov.tw)







# Appendix 9 Directory of Foreign Language (Non-English) Radio Programs in Taiwan

### Radio Station/ Taiwan Radio

Taipei 1 Radio: AM 1323 KHz

(Taipei City, New Taipei City, Greater Taipei)

Daxi Relay Station: AM 621 KHz (Taoyuan, Hsinchu)

Hsinchu Radio: AM1206 KHz (Taoyuan, Hsinchu, Miaoli)

★ Repeat: Hsinchu Radio: AM 1206 KHz (Taoyuan, Hsinchu, Miaoli)

★ Internet listening website: www.taiwanradio.com.tw (Simultaneous broadcasting to all areas)

Program/Language/ Beside Maenam River (Thai)

Showtime/ First broadcast: Every Sunday 7:00 am~8:00 am

Repeat: Every Sunday 4:00 pm~5:00 pm

### Radio Station/ Taiwan Radio

Taipei 1 Radio: AM 1323 KHz

(Taipei City, New Taipei City, Greater Taipei)

Daxi Relay Station: AM 621 KHz (Taoyuan, Hsinchu)

Hsinchu Radio: AM 1206 KHz (Taoyuan, Hsinchu, Miaoli)

★ Repeat: Taipei 1 Radio: AM 1323 KHz (Taipei City, New Taipei City, Greater Taipei)

★ Repeat: Guanxi Relay Station AM 1062 KHz (Taoyuan, Hsinchu)

★ Internet listening website: www.taiwanradio.com.tw (Simultaneous broadcasting to all areas)

Program/Language/ Happy Holiday Jakarta (Indonesian)

Showtime/ First broadcast: Every Sunday 5:00 pm~6:00 pm

Repeat: Every Saturday 6:00 pm~7:00 pm (AM 1323 KHz)

Every Sunday: 7:00 pm~8:00 pm (AM 1062 KHz)

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### Radio Station/ Taiwan Radio

Taipei 1 Radio: AM 1323 KHz

(Taipei City, New Taipei City, Greater Taipei)

Daxi Relay Station: AM 621 KHz (Taoyuan, Hsinchu)

Hsinchu Radio: AM 1206 KHz (Taoyuan, Hsinchu, Miaoli)

★ Repeat: Daxi Relay Station: AM 621 KHz (Taoyuan, Hsinchu)

★ Repeat: Guanxi Relay Station AM 1062 KHz (Taoyuan, Hsinchu)

★ Internet listening website: www.taiwanradio.com.tw (Simultaneous broadcasting to all areas)

Program/Language/ Just Like Home~Manila (Tagalog)

Showtime/ First broadcast: Every Sunday 6:00 pm~7:00 pm Repeat: Every Sunday 9:00 pm~10:00 pm

### Radio Station/ Taiwan Radio

Taipei 1 Radio: AM 1323 KHz

(Taipei City, New Taipei City, Greater Taipei)

Hsinchu Radio: AM 1206 KHz

(Taoyuan, Hsinchu, Miaoli)

★ Repeat: Taipei 2 Radio: AM 1188 KHz (Taipei City, New Taipei City, Greater Taipei)

★ Repeat: Daxi Relay Station: AM 621 KHz (Taoyuan, Hsinchu)

★ Repeat: Guanxi Relay Station AM 1062 KHz (Taoyuan, Hsinchu)

★ Internet listening website: www.taiwanradio.com.tw (Simultaneous broadcasting to all areas)

Program/Language/ The Warmth of Vietnam (Vietnamese)

Showtime/ First broadcast: Every Sunday 1:00 pm~2:00 pm

Repeat: Every Sunday 6:00 pm~7:00 pm (AM1188 KHz)

8:00 pm~9:00 pm (AM 621 KHz, AM 1062 KHz)



Radio Station/ Taipei Broadcasting Station

FM 93.1 MHz / AM 1134 KHz

https://www.radio.taipei.gov.tw/

Program/language/ Hello Taipei

Showtime/ Every Saturday 9:00 pm~10:00 pm (Bahasa Indonesia)

10:00 pm~11:00 pm (Thai)

Every Sunday 9:00 pm~10:00 pm (Tagalog)

10:00 pm~11:00 pm (Vietnamese)

Radio Station/ Central Broadcasting Station RtiFm

FM radio

Chiayi: 91.7

Hsinchuang, New Taipei: 88.5

Chiayi, Tainan: 101.3

Taitung: 105.3 Hualien: 104.5

Kaohsiung, Pingtung: 107.3

AM radio

AM 1494

Program/Language/ Indonesian

Showtime/ Monday to Friday 8:00 pm~10:10 pm (AM 1494)

Sunday 8:00 pm~9:00 pm (FM 88.5)

10:00 pm~11:00 pm (FM 91.7)

Tuesday and Wednesday 1:00 pm~2:00 pm

Thursday and Friday 11:00 pm~12:00 am

Saturday 6:00 am~7:00 am

(FM 101.3 / FM 105.3 / FM 104.5 / FM 107.3)



Radio Station/ Central Radio RtiFm

FM radio

Kaohsiung City: 94.3 Central region: 99.5

Miaoli, Taichung, Changhua, Yunlin, Chiayi, Hualien:

104.5, 101.3

Tainan, Kaohsiung, Pingtung: 101.3, 107.3

Taitung: 105.3

Taipei, Keelung, Yilan, Taoyuan, Hsinchu: 106.5

Program/Language/ Thai Broadcast

Showtime/ Monday to Friday 1:00 pm~2:00 pm

Saturdayand Sunday 7:00 am~8:00 am Sunday 8:00 am~9:00 am (FM 94.3)

7:00 pm~8:00 pm (FM 99.5)

Radio Station/ Central Radio RtiFm

FM radio

Hsinchuang, Taishan, Sanchong: 88.5

Chiayi: 91.7

Northern region: 106.5

Central region, Hualien: 104.5

Chiayi, Tainan: 101.3

Kaohsiung, Pingtung, Yuli: 107.3

Taitung: 105.3





AM radio

Kaohsiung: 738 KHz / 1148 KHz

Taipei, Taichung: 1494 KHz

Program/Language/ Vietnamese Broadcast

Showtime/ Monday to Wednesday

11:00 pm~12:00 am (FM 101.3/ FM 107.3)

Thursday 1:00 pm~2:00 pm (FM 105.3)

Tuesday to Saturday 1:30 pm~2:00 pm (AM 738/AM 1148)

Tuesday to Saturday 8:20 pm~8:30 pm (AM 1494)

Sunday 6:00 am~7:00 am (FM 106.5 / FM 104.5)

7:00 pm~8:00 pm (FM 88.5)

11:00 pm~12:00 am (FM 91.7)

Radio Station/ Kaohsiung Broadcasting Station

FM 94.3 MHz /AM 1089 KHz

https://www.kbs.gov.tw/

Program/Language/ Taiwan for New Immigrants (Vietnamese, Indonesian)

Showtime/ Every Sunday 4:00 pm~5:00 pm

FM 94.3 MHz/AM 1089 KHz

https://www.kbs.gov.tw/

Program/Language/ Filipino Workers in Kaohsiung (Tagalog)

Showtime/ Every Sunday 6:10 pm~7:00 pm







# Appendix 10 Domestic Foreign Languages (Non-English) TV Programs

Name/ All the public channels of cable TV system in New Taipei City (CH3)

Program/ Happy New Immigrant News (Programs that focus on new immigrants)

Language/ Mandarin, Thai, Indonesian, Vietnamese

Showtime/ Every Sunday 8:00 pm (Mandarin)/ 8:30 pm (Thai)

9:00 pm (Indonesian)/ 9:30 pm (Vietnamese)

Every Monday 8:00 pm (Mandarin)

Every Tuesday 8:00 pm (Thai)

Every Wednesday 8:00 pm (Indonesian)

Every Thursday 8:00 pm (Vietnamese)

# Flowchart for the Application for Naturalization in Marriages between Foreign Nationals and R.O.C. Citizens and Household Registration

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2, All relevant documents proving abelication certificate applicates is process. Fig. Abelication applicates ergy, submission acceptance print for officeal receipt from Original battor, they should be resverified by the Ministry of Foregra Affairs. If it is produced abread, the certificate shall be serified and certified by an R.O.C. embasy or foregramssion, and resembled by the Ministry of Foregra Affairs. If the documents are in a foreign anguage, their Chanses translation sopies shall also be verified, respectively in notating by a restay public in the ROC. . One set of Pariment Residence Application from a residing one recent fronts a new veray place tracts when the peak year (refer to the place) specification required. It is a control the control of the 1. The applicant is mentiod by the Valencial terruptation Agency of the Marchy or Internet in practice for the relations excellented of the Internet of the Marchy of the Marchy or Internet of the Agency of the Ag Revised by the Ministry of Interior in October, 2017 of the parjett, sinderal Discussion in penal choughpoint Assactatived have trial respected for ROAC design messor-incorpgined by Universe of Ligher Genelatores.] Applications the art is the sinder is the saled Rice (de 10.1) should their is expected the second noughly for resistive certificates.] 1. Due er of Resiliene Appleadure, hydrabug ute resert flowide blev to verplane blever families and the service of the service of the properties of the p Required Documents application or application rejected by the MOI could lead to MOI revolving If the applicant is almost. Its she shall pupt for a sustent was an excell, though an R-OLT, excesses mission. If the applicant is sheedy in Laisan was a sustent size for joint rismits and a sustent size for the state are resident vest through the Burrant of Costalie and This is of the American of Resident and Affairs for the value and Laisan Lasan. It was and due not have "Visitor" is a with valued or teachers and dues not have "Visitor" is a with value of the traver, and dues not have "Visitor" is a may apply to the New Leicher for the state of the state o The resident household registration offices transferring to municipality, county exter government, transferring to Ministry of Interior for issumee. Contact the native government, missions in the R.O.C. or authorized representative instantes National Immigration Agency of MOI - Local Offices and Service Stations National Immigration Agency of MOL - Local Offices and Service Stations gurnay refix i government transferring National Immigration Agency of MOI - Local Offices and Service Stations The resident household registration Immscheld Registration Offices effices transfering in minicipality to Ministry of Interior for issuance. nansferring to municipality, exenty (city) government transferring to Ministry of Interior for extension hitial household registration offices Apply for extension: The resident househeld registration offices Where to Apply Apply for Perminant Readian Certificant Of K.O.C. (Applicants are required to acquire Resident, emistate and acquire Resident, emistate and resident in terms entiminately for at least one gar from the day of antiandistition on for no greate of a flow greates of a for-treast of a flow greates of a flow years of a flow greates of a flow 183 days, each years. Apply for Naturalization (with mere than 3 years of legal residence and at least 193 days per year from the day of application) Abdication Certificate of the Apply for Household Registration Certificate and Collection of Identification Card Original Nation and received Certificate of the Original Marriage Registration Apply for Alien Residence Apply for Resident Certificate Of R.O.C. Apply for Abstreation of the Receives Abdication Apply for Resident Visa Onginal Nationalus Application Process

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